

MANKATO FAMILY YMCA 1401 South Riverfront Drive Mankato, MN 56001 (507)387-8255 www.mankatoymca.org

## MEMBERSHIP CANCELLATION REQUEST FORM

(All applicable information must be filled out for this request to be processed)

Staff Use ONLY

Membership Begin Date:
Last Draft Date:
Date to Cancel:
Staff Initials:
Copies:  Admin  Marketing  Membership  Member

FT ID#

Last Name	First Name	Middle Initial	Membership Type	Date		
Mailing Address		City		State	Zip Code	
				Draft	_ Payroll Full Pay	
Birthdate	Phone	E-Mail Address		Payment Method		

(Is this a Corporate membership?) Employer

If Youth Membership, Parent or Guardian Name

## To help us ensure future quality at our YMCA, please answer the following questions:

- Which of the following best describes your reason for requesting this cancellation?
  - Transfer to another YMCA \_\_\_\_\_\_ □ Not Using
  - Relocating –Where? **D** Purchased own equipment
  - Joined another fitness center Please name other facility \_\_\_\_\_
  - **T** Too expensive / financial reasons. Would you be interested in receiving information on our Financial Assistance membership program? 
     YES 
     NO
  - Other Please tell us why:\_\_\_\_\_
- What was the # 1 reason you joined our YMCA?
- What did you DISLIKE about this YMCA membership?
- How likely are you to rejoin the YMCA?
- Do you have any suggestions to help us improve our facility or programming?

## Please rate each of category on a scale of 1–5, with 5 being excellent:

- \_\_\_\_ Cleanliness of facility \_\_\_\_Staff friendliness

- \_\_\_\_ Equipment / maintenance
- \_\_\_\_ Information availability \_\_\_\_ Staff knowledge
  - \_\_\_\_ Overall membership value
- Quality / variety of programs Facility security / safety
- \_\_\_\_ Hours of operation
- □ I understand I(we) must be a member for the duration of any programming and I will be billed for the Non-Member rate of any programs I(we) am(are) registered for.

I understand that I must cancel my membership in writing <u>30 days prior to my next payment</u>. Refunds are not given for failure to give the YMCA timely notice. If I wish to join the YMCA again, and more than 30 days passed since my last active membership, I understand I will be required to pay a new association fee.

Member Signature\_\_\_\_\_ Date:\_\_\_/\_\_/\_\_\_\_

## THE MANKATO FAMILY YMCA TRANSFER LETTER OF GOOD STANDING \_\_\_\_\_has been a member in good standing at the

This letter is to confirm that \_\_\_\_\_

Mankato Family YMCA since \_\_\_\_/\_\_\_\_. Date of last payment \_\_\_\_/\_\_\_\_

If you have any questions, please call us at 507-387-8255.