DEPARTMENT OF HEALTH SERVICES

STATE OF WISCONSIN s. 49.45, Wis. Stats.

Division of Health Care Access and Accountability F-12022 (03/09)

WISCONSIN MEDICAID AND BADGERCARE PLUS MANAGED CARE PROGRAM PROVIDER APPEAL

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Personally identifiable information about providers is used for purposes directly related to program administration such as determining the certification of providers or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of payment for the services. The use of this form is voluntary.

Providers may send this completed form and other written complaints to the following address:

ForwardHealth Managed Care Appeals PO Box 6470 Madison WI 53716-0470

INSTRUCTIONS: Type or print clearly.

SECTION I — PROVIDER INFORMATION		
Name — Provider Filing Appeal	Telephone Number — Provider Filing Appeal	Name — HMO / SSI MCO Involved
Address — Provider Filing Appeal (Street, City, State, ZIP Code)		Name and Telephone Number — Contact Person
SECTION II — ENROLLEE INFORMATION		
Name — Medicaid HMO / SSI MCO Enrollee	Member Identification Number	Date of Service
SECTION III — DESCRIPTION OF PROBLEM		

Describe the problem in detail. Use additional paper, if necessary. Attach copies of any supporting documentation relevant to the problem.

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SECTION III — DESCRIPTION OF PROBLEM (Continued)		
Insert date the appeal was sent to HMO / SSI MCO or claim reconsideration was requested.	Insert date the appeal / reconsideration request was denied by HMO / SSI MCO.	
What response was received from the HMO / SSI MCO? Attach a p	hotocopy of any relevant correspondence.	
What does the provider consider to be a fair resolution of this matte	r?	
SECTION IV — SIGNATURE		

Date Signed

involved.

SIGNATURE — Provider