

1 Complete this Return Form

If you wish to return or exchange any portion of your order, please complete this form and include it with your return shipment.

2 Authorize

Exchanges are processed as a new order. Your original form of payment will be refunded and then charged for the replacement.

3 Repack Merchandise

Please make sure that the item(s) you wish to return and this Return Form are included with your return shipment.

4 Print & Ship

Go to americanapparel.net/return & print out a USPS Return Label, free of charge.

Return your items to:
Consumer Returns Department
American Apparel
16400 Trojan Way
La Mirada, CA 90638

Invoice No.	Invoice Date	Record Locator
Order No.		Received by

Return

Swimwear, bodysuits, unitards, intimates, sale items, vintage, cosmetic and grooming products **CANNOT** be returned or exchanged. When we process your return, you will be refunded the amount paid for the item(s) including sales tax.

Style	Description	Size	Color	Reason
Reason Code	01 – Not as pictured 02 – Didn't fit 03 – Not satisfied with quality	04 – Didn't want/changed mind 05 – Wrong item sent 06 – Damaged/Defective item	07 – Do not like 08 – Not as described	

Exchange

If you requested any replacement items, please specify them here. Remember to write clearly, sign and date the bottom of the form. Please refer to our online store for style, size, color, pricing and availability.

Style	Description	Size	Color	Qty

Authorize

Replacement items will be sent to the shipping address on your invoice. Fill out the information below if you would like to use a different address.

Full Name _____
 Company _____
 Address _____
 City _____
 State _____ Zip Code _____
 Country _____
 Phone _____
 Email _____

Since the first order didn't work out, the cost of the returned item(s) will be credited to your original form of payment.

Credit Card Type _____
 Last 4 Digits of the Card _____
 Billing Name _____
 Requested replacements will process as a new transaction charged to the card on file.
 Budget shipping is complimentary for replacement orders.
 I authorize the refund and charges to be applied to the credit card used to make the original purchase.
 Signature _____ Date _____