

The sample below shows a typical residential bill for an AEP Ohio customer. Some information on your bill may be different based on account type. Contact AEP Ohio with any questions.

**Payment and Due Date of your Bill**



Account Number  
070-999-999-9-9  
CY 20  
6762

<b>\$67.62</b>	\$ _____
Total Amount Due	Amount Enclosed
<b>Due Date Oct 12</b>	

**Return Address and Inquiries**

Send Inquiries To:  
PO BOX 24401  
CANTON, OH 44701-4401  
R-07-999999999  
  
323-1  
100000323 01 SP 0.440

The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$ \_\_\_\_\_

**Bill Stub**

To be returned to AEP Ohio with your payment.



AEP OHIO CUSTOMER  
123 ANY ADDRESS  
ANY CITY, OH 45784-5111

Make Check Payable and Send To:  
**AMERICAN ELECTRIC POWER**  
PO BOX 24417  
CANTON OH 44701-4417



000006762000006762010000000001000592260324091210020900001

**Customer Information**

Shows your name and service address.

Please tear on dotted line

Return top portion with your payment

Service Address:  
AEP OHIO CUSTOMER  
123 ANY ADDRESS  
ANY CITY, OH 45784-5111

Rate Tariff: Residential Service-014

Account Number	Total Amount Due	Due Date
070-999-999-9-9	\$67.62	Oct 12, 2010
Meter Number	Cycle-Route	Bill Date
999999999	20-01	Sep 24, 2010

**Account Summary**

Account number, total amount due, due date, meter number, cycle-route and billing date.

**Bill Detail**

Previous charges and any other activity on your account since your last statement.

For Billing, Outage or Service Inquiries,  
Call: 1-800-277-2177  
Pay By Phone: 1-800-611-0964

**AEP OHIO Messages**

AEP's electric supply is expected to be adequate to provide reliable electric service to our customers throughout the year.

You can obtain the brochure, "Answers To Questions About Your Electric Service" by calling AEP at the number printed on this bill. This brochure includes information about customer rights and responsibilities as required by PUCO.

**Do Not Tamper** - Tampering with an energized electric meter can cause serious injury or death. If you suspect a problem with your meter, call the customer service number listed on your electric bill for assistance. In addition, meter tampering is illegal and can result in fines and/or imprisonment.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

**Flip the Switch** and turn off your paper bill! You will gain the benefit of receiving an email when your bill is ready to be viewed and the security of viewing it safely anytime, anywhere.

Due Date does NOT APPLY to the Previous Balance Due  
See other side for Important Information



**Previous Charges**

Total Amount Due At Last Billing	\$ 267.35
Payment 08/30/10 - Thank You	-194.94
Payment 09/22/10 - Thank You	-72.41
<b>Previous Balance Due</b>	<b>\$ .00</b>

**Current AEP Ohio Charges:**

**Tariff 014 - Residential Service 09/24/10**  
Service Delivery Identifier: 000999999999999999

Generation Service	\$ 31.82
Transmission Service	4.17
Distribution Service	27.11
Customer Charge	4.52
<b>Current Electric Charges Due</b>	<b>\$ 67.62</b>

**Total Amount Due \$67.62**

**Due Date Oct 12**

**Price-to-Compare:** For tariff 014, in order to save you money a new supplier must offer you a price lower than 6.5 cents for KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Current charge associated with the production and delivery of electricity.

**Message Center**

Specific customer-related information and company messages.

**Usage Table**

Includes current and previous meter readings with KWH used in this service period.

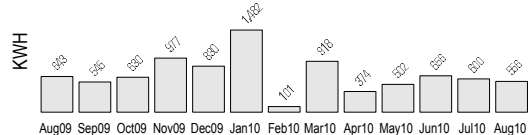
Code represents meter activity and actual or estimated reading.

Next scheduled reading with between dates shown at the bottom of table.

Meter Number	Service Period	Meter Reading Detail				
	From	To	Previous	Code	Current	Code
999999999	08/25	09/24	45931	Actual	46487	Actual
Multiplier 1			Metered Usage 556 KWH			

Next scheduled read date should be between Oct 22 and Oct 27

**13 Month Usage History Total KWH for Past 12 Months is 8,258**



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
<b>Current</b>	<b>556</b>	<b>30</b>	<b>19</b>	<b>\$0.89</b>	<b>69°F</b>
Previous	600	29	21	\$1.00	77°F
One Year Ago	643	30	21	\$1.04	69°F

**Usage Comparison**

Easy-to-read bar graph with 13-month history and a listing of total kilowatt-hours (KWH) for the past 12 months.

Table shows usage, average cost and temperature for the current month, previous month, and the same month one year ago.