

City of Pasadena Texas Alarm Permit Application For Burglar and/or Holdup Alarm Systems

NEW OR RENEWAL PERMIT FEE:

Residential Alarm Site - \$15 Annually
Business Alarm Site - \$30 Annually

Check or Money Order only
Make payable to: City of Pasadena

RENEWALS ONLY:

PERMIT # _____

EXPIRATION DATE: _____

ALARM LOCATION INFORMATION

Residence Business

Name of Resident or Business Name (D.B.A.) at Alarm Location

Alarm Site Street # Street Name (St., Ln., Blvd.) Suite/Apt. # Zip Code **(ALARM SITE PHONE #)**

PERMIT HOLDER INFORMATION (Person responsible for responding to alarms and giving access to the alarm site and who is responsible for proper maintenance and operation of the alarm system and payment of fees.) The permit cannot be issued without ALL of the following information.

Last Name First Name Driver License or ID#

Primary Phone # Alternate Phone #

SECOND CONTACT PERSON INFORMATION (Another person who is able to respond to alarms and give access to the alarm site.)

Last Name First Name Primary Phone # Alternate Phone #

TYPE OF APPLICATION (check one)

New Permit Renewal Update Information (no fee)

MAILING ADDRESS OF PERMIT HOLDER - if the mailing address is different than the alarm location

Name

Street # Street Name City State Zip Code

NAME OF ALARM COMPANY _____ **ALARM COMPANY STATE LIC. #** _____

ADDRESS OF ALARM COMPANY _____ **PHONE #** _____

I have read the completed application and know the same is true and correct and hereby agree that if a permit is issued, I will comply with all provisions of Pasadena City Ordinance, Chapter 30, as amended and applicable State Laws. I accept responsibility for payment of all fees and fines that may result from the operation of the alarm system servicing the above premise. I have read the information provided on the back of this application.

DATE: _____ **SIGNATURE OF PERMIT HOLDER:** _____

Mail completed application and permit fee to:

City of Pasadena
Records-Alarm Permits
1201 Davis St
Pasadena, Texas 77506

Permits will be mailed upon receipt of properly completed application and applicable fee. Please allow 10 business days.

*For additional information or assistance in completing this application, please call the Records Division at
(713) 475-4875*

Dear Alarm User, In an effort to reduce/eliminate the number of false alarms that the Pasadena Police Department responds to, Pasadena is requiring each permit holder to be a responsible permit holder or you risk paying increasing fines and losing your permit.

No Permit No Response Begins January 1, 2006. The Pasadena Police Department shall refuse police response to any alarm notification from an alarm site that does not have a valid permit, unless the alarm notification was a duress alarm, a hold up alarm, a panic alarm or reported to a 9-1-1 emergency telephone number or to the police department by a person other than an alarm company.

The Number of Free False Alarms and False Alarm Fines.

First 3 Free then \$50.00 each for 4th & 5th, \$75.00 each for 6th & 7th,
\$100.00 for 8th and subsequent alarms.

8 False Alarms during calendar year and the permit will be REVOKED. If an alarm site has 8 false alarms in the calendar year, the permit will be revoked. It can only be reinstated if the alarm site has proof of a **significant change** that would eliminate the false alarms and payment of \$250.00 reinstatement fee.

2 Call Verification also called ECV (Enhanced Call Verification) The ordinance mandates all alarm/monitoring companies call 2 different phone numbers prior to calling for police response. Specifically the ordinance indicates "...telephone verification shall require, at a minimum, that a second call be made to a different number if the first attempt fails to reach an Alarm User who can properly identify themselves to determine whether an alarm signal is valid before requesting law enforcement dispatch." Call your alarm monitoring company and verify they are calling the correct numbers.

It will cost you for not taking your alarm system seriously. Do not wait until you have several false alarms to call your alarm company. If you have one false alarm, call your alarm company immediately and find out why, repair or replace the problem now. If the alarm company will not help you, read your contract with the alarm company and get a new company if you are entitled.

Sincerely

**Pasadena Police
Records Division**

PLEASE HELP STOP FALSE ALARMS