



# San Antonio Police Department Alarms Investigations Office

## ALARM PERMIT APPLICATION FOR POLICE & FIRE ALARM (For a Single Alarm System)

	Mail: San Antonio Police Department Alarms Investigations Office 315 S. Santa Rosa St. San Antonio, TX 78207					s may encounter at barbed wire etc		
Expiration Date	<ul> <li>Please READ all Instructions and</li> <li>Print or type. Permit is valid for</li> <li>Applicant - The San Antonio Police De address and telephone number of the Holder. A COMPANY NAME IS NOT A</li> </ul>	one year partment r person wh	from date issued requires the name tho will be respons	e, date of bir				
	**Driver's License number is for ide	ntifying A	applicants / Pern	nit Holder w	ith similar na	ames.		
l by	<ul> <li>Signature of the Permit Holder Applease include ZIP CODE plus exion Application MUST include a check credit card payment can be processed.</li> <li>Payment is expected within 30 common applease.</li> </ul>	tended zip or money cessed ov days. Afte	code and telephor order payable to rer the phone. r this time, false	one area coo The City of alarms at I	des. f San Antonio ocations with	o Alarms Office. A		
Issued by	will be processed as alarm code  Type of Alarm Burglary	violation Robbery			oject to a \$30 ical/Distress	return check fee.		
S	Type of location where system is used (check one only) Residential (\$40.00)  Residential Senior - Ov65 (\$30) Residential Exemption* (\$0 No Charge) Commercial (\$100.00)  Governmental (\$0 No Charge)							
	Alarm Monitoring Company	Busin	ess Name/Office	Name				
	Permit Holder's Name/Responsible Party	Last, First	t, Middle Initial)		Position (if applicable)			
ıaquır	**Driver's License (State & Number Requi	ired) Daytime phone nu		ımber Evening p		ne number		
Permit Number	Permit Holders Home Address (if different	City, State, ZIP +4						
Pe	Address where alarm will be located (inclu	City, State, ZIP +4						
D.	Billing/Mailing Address where permit is to		City, State, Zip +4					
enssl e	Permit Type: (check one only)							
Dat	Is alarm location in a gated community?  \[ \text{Yes} \] No  If yes, please provide gate code:							
¶L,	Names and phone numbers of <b>two (2)</b> persons SAPD can contact in an emergency, if permit holder is unavailable. ( <b>Required</b> )							
SE OF	Name	Day			Phone Number Evening Phone Number			
CE U	Name	Day Phon	Day Phone Number Evening Phone Number		one Number			
FOR OFFICE USE ONLY Date Issued	Submit a separate application and fee for earline lateral late	nd know it to	be true and correc		-			

Phone (210) 207-8282 Fax: 210-207-4349 TTY: (210) 207-4889 (4TTY) Web Site: <a href="http://www.sanantonio.gov/sapd/alarmpermits.aspx">http://www.sanantonio.gov/sapd/alarmpermits.aspx</a> Email: <a href="mailto:alarmsoffice@sanantonio.gov">alarmsoffice@sanantonio.gov</a> PD Form 78-APA (Aug 2018)

Date

Signature of Applicant/Permit Holder (Required)





# **CONFIDENTIALITY**

Section 25-57(i) of the City Code states: "The police and fire departments shall protect all information on an application as confidential information..." We do not sell or give out any personal information.

### **ALARM PERMIT FEES**

Section 25-57(b) of the City Code of the City of San Antonio establishes the following fees for permits: All fees and fines are non-refundable. All returned checks are subject to a \$30 returned check fee.

TYPE OF PERMIT	<u>NEW</u>	RENEWAL	Alarm Ordinance Site : www.municode.com/Library/tx/San_Antonio
RESIDENTIAL REGULAR	\$40	\$40	Chapter 25 Art IV
RESIDENTIAL SENIOR-OV65**	\$30	\$30	**Sec 25-57 (b2)
RESIDENTIAL EXEMPTION*	No Fee	No Fee	(Certification Form must accompany Alarm Permit Application for exemption of permit fee)* Sec 25-56(s)
COMMERCIAL	\$100	\$100	
GOVERNMENT	No Fee	No Fee	
GATED COMMUNITY	\$50	No Fee	(This pertains to gate operators only and not to residents)

All permits are valid for **one (1) year** from the date of issue. Renewal notices are mailed to permit holders 30 days prior to the permit expiration date. Sec. 25-58. - Permit duration; renewal and inspection. It is the alarm system user's responsibility to renew their Alarm Permit yearly.

## **FALSE ALARM FEES**

Section 25-57(k) and 25-66(a) of the City Code of the City of San Antonio establishes the following fees for false alarms. Fees must be paid before a permit can be issued or renewal of permit issued. Sec. 25.57 (h)

We accept Check/Money Orders Only

		We accept Check/Money Orders Only				
NO PERMIT FEE:	\$ 75.00	for each Un-permitted Burglar/Robbery Alarm Activation Residential				
	\$ 125.00	for each Un-permitted Burglar/Robbery Alarm Activation Commercial				
\$ 125.00		for each Un-permitted Fire Alarm Activation. Residential & Commercial				
<b>BURGLARY:</b> \$ 0.00		There is no service fee for the first three (3) false burglar alarms				
	\$ 50.00	4th & 5th false alarm				
	\$ 75.00	6th & 7th false alarm				
\$ 100.00		8th and successive false alarms within 12-month permit cycle				
ROBBERY:	\$ 0.00	There is no service fee for the first (1 <sup>st</sup> ) false alarm.				
(Includes Hold-up,	\$ 200.00	2 <sup>nd</sup> false alarm,				
panic and silent	\$ 300.00	3rd false alarms				
duress alarms) \$ 400.00		4th false alarm				
	\$ 500.00	5th and successive false alarms within 12-month permit cycle				
FIRE:	\$ 0.00	There is no service fee for the first false alarm.				
\$ 125.00		2nd, 3rd, & 4th false alarm activations				
\$ 250.00		5th, 6th, 7th, 8th, 9th, & 10th				
	\$ 500.00	10th and successive false alarms within the 12-month permit cycle				
<u>Prior</u> to the arrival of Fire Department personnel, if a false fire, smoke, or heat alarm notification is cancelled, the holder of an alarm permit shall pay, instead, a service fee as follows:						
	\$ 50.00 for the 2 <sup>nd</sup> , 3 <sup>rd</sup> , & 4 <sup>th</sup> , false alarm activations,					
	\$ 125.00	5 <sup>th</sup> , 6 <sup>th</sup> , 7 <sup>th</sup> , 8 <sup>th</sup> , 9 <sup>th</sup> , & 10 <sup>th</sup> , false alarm activations				
	\$ 250.00	10 <sup>th</sup> and successive false alarms within the 12-month permit cycle.				



# San Antonio Police Department Alarms Investigations Office



#### Chapter 25. Article IV

Sec 25-56 (s) of the City Ordinance states: victim means a person who is the subject of an offense under Texas:

- (1) Family Code, sections 71.004 (Family Violence) or 261.001 (1) (Child Abuse); or
- (2) Penal Code, sections 22.011 (sexual Assault), 22.021 (Aggravated Sexual Assault or 42.042 Stalking

Sec 25-57 of the City Ordinance states - Permit required; fee; application; transferability; false statements.

- (a) No person shall operate or cause to be operated an alarm system without an alarm permit issued by the chief A separate permit is required for each fire or burglary alarm system on each alarm site.
- (b) The following annual fees, which are non-refundable shall be charged for the issuance and renewal of each permit:
  - 1 \$40 for residential alarm site;
  - 2 \$30 for an alarm site which is the residence of one or more persons who is 65 years old or older;
  - 3 The fee for a permit shall be waived for a residential alarm site at which a resident provides certification notice, on a form developed by the chief, that the resident has been a victim as defined in section 25-56 (s)
  - 4 \$100 for a commercial alarm site
- c) Upon receipt of a completed application form and the required fee, the chief shall issue an alarm permit to an applicant unless the applicant has failed to pay a service fee assessed under section 25-66

### Residential Exemption - Alarm Permit Fee Waiver Approval Process (effective 1 October 2015):

RESIDENTIAL EXEMPTION (NO FEE for alarm Permit nor annual Renewal)

A <u>Certification Letter</u> must be completed and signed by a representative of one (1) of the official agencies listed below and submitted with a completed <u>Alarm Permit Application Form</u>. Both are available at the Public Safety Headquarters and the SAPD Website as referenced on page 1.

- Law enforcement personnel (Specify Division)
- Office of a State District or County Attorney (Specify Division)
- Office of the Attorney General (State)
- Victim Advocacy Organization (Agency Name)

A signature, title and contact phone number are required by official agent.

## Residential Senior - Alarm Permit Fee Approval Process (effective 1 October 2015):

١	RESIDENTIAL	SENIOR 65	vears old	or older annua	l alarm i	nermit fee	(\$30	UU)
	INCOIDENTIAL	SEINION 03	veals old.	oi oidei ailiida	ıaıaıııı	שבווווונ וכב	เขอบ.	UU !

Eligibility can be accomplished by checking the appropriate box and providing your Driver's License number, date of birth or other state/federal identification that includes a date of birth and signing the completed <u>Alarm Permit</u> Application Form.

Failure to have a valid alarm permit can result in fines from \$300-\$500 for each false alarm and/or charges filed against the alarm user in Municipal Court.

Alarm sites with local alarm systems (non-monitored) are still required to have a valid alarm system permit. It is the responsibility of the permit holder to provide the permit number to their alarm and/or monitoring company.

If you have any questions, please call between 7:45A – 4:30P, Monday through Friday. Walk in business hours are from 7:45A – 4:30P, Monday through Friday. We are closed on official City holidays. A payment drop box is available in the PSHQ lobby for your convenience.

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