



**Service Request Form**  
Return Authorization # \_\_\_\_\_

208-634-5559 Phone  
208-634-5569 Fax  
M-F 9am-5pm MST

<b>Ship To</b>	Last Name / Company: _____ First Name: _____ Shipping Address: _____ City: _____ State: _____ Zip Code: _____ Country: _____ Email Address: _____ Daytime Phone: _____
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<b>Bill To</b>	Last Name / Company: _____ First Name: _____ Billing Address: _____ City: _____ State: _____ Zip Code: _____ Country: _____ Credit Card Number (Visa/MC/Discover): _____ Exp: _____ <b>I authorize all applicable repair/ replacement &amp; shipping charges to be charged to the card provided.</b> Card Holder Signature: _____
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<b>Warranty</b>	<input type="radio"/> Yes <input type="radio"/> No – Product was previously sent to Tekin for service (or a service replacement from Tekin) less than 120 days ago.  <b>If NO</b> , include a <b>valid</b> receipt for the unit showing a purchase date within 120 days (4 months). If a receipt is not included the unit will be deemed non-warranty.
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<b>Installation</b>	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____	Description of Problem: <div style="border: 1px solid black; height: 80px; width: 100%;"></div>
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<b>Non-Warranty Costs</b>	<p align="center"><b>Minimum Repair Cost</b></p> \$25 Basic Service (i.e. Plug, Wires, Case) <p align="center"><b>Replacement</b></p> ** Does not reflect upgrade or trade-in cost** <table border="0"> <thead> <tr> <th align="left" colspan="2"><u>ESC'S</u></th> <th align="left" colspan="2"><u>MOTORS</u></th> </tr> </thead> <tbody> <tr> <td>B1 &amp; B1R</td> <td>\$34</td> <td>Redline Gen2 &amp; 3</td> <td>\$67</td> </tr> <tr> <td>Mini Rage</td> <td>\$46</td> <td>Pro4</td> <td>\$83</td> </tr> <tr> <td>FX &amp; FXR</td> <td>\$61</td> <td>Pro4 HD</td> <td>\$87</td> </tr> <tr> <td>FX &amp; FXR Pro</td> <td>\$75</td> <td>Pro2</td> <td>\$83</td> </tr> <tr> <td>RS Spec</td> <td>\$73</td> <td>SC4X</td> <td>\$85</td> </tr> <tr> <td>RS Gen2</td> <td>\$97</td> <td>T8 Gen2 Buggy</td> <td>\$93</td> </tr> <tr> <td>RSX</td> <td>\$132</td> <td>T8 Gen2 Truggy</td> <td>\$99</td> </tr> <tr> <td>RX8 Gen2</td> <td>\$123</td> <td>T8i Motor</td> <td>\$92</td> </tr> <tr> <td>Hotwire</td> <td>\$18</td> <td>Crawler Motor</td> <td>\$33</td> </tr> <tr> <td></td> <td></td> <td>Crawler Pro Motor</td> <td>\$51</td> </tr> <tr> <td></td> <td></td> <td>ROC412</td> <td>\$83</td> </tr> </tbody> </table> <p>Prices subject to change. Obtain a new form from website for every shipment. Do not use saved copy. May need to delete cookies and uncheck box for retaining data.</p>	<u>ESC'S</u>		<u>MOTORS</u>		B1 & B1R	\$34	Redline Gen2 & 3	\$67	Mini Rage	\$46	Pro4	\$83	FX & FXR	\$61	Pro4 HD	\$87	FX & FXR Pro	\$75	Pro2	\$83	RS Spec	\$73	SC4X	\$85	RS Gen2	\$97	T8 Gen2 Buggy	\$93	RSX	\$132	T8 Gen2 Truggy	\$99	RX8 Gen2	\$123	T8i Motor	\$92	Hotwire	\$18	Crawler Motor	\$33			Crawler Pro Motor	\$51			ROC412	\$83	<b>Shipping Options</b>	<p><b>Warranty</b> (Tekin's Expense)</p> <input type="radio"/> US Priority ( <b>US ONLY</b> , Insured \$50 / No Signature) <input type="radio"/> 1 <sup>st</sup> Class International ( <b>NO US</b> / Not Insured / No Signature) <p><b>Non-Warranty / Optional Shipping</b> (Customer's Expense)</p> <input type="radio"/> 1 <sup>st</sup> Class International ( <b>NO US</b> / Not Insured / No Signature) <input type="radio"/> US Priority (From \$10.25 US/\$25 Intl., Insured \$50) <input type="radio"/> US Postal Express (From \$30 US/\$45 Intl., Insured \$100) <input type="radio"/> UPS 2 <sup>nd</sup> Day <b>US Only</b> (From \$30, Insured \$100) <input type="radio"/> UPS Overnight (From \$50 US / \$60 Intl., Insured \$100) <p><b>Additional Options (Not for 1<sup>st</sup> Class International)</b></p> <input type="checkbox"/> More Insurance (From \$2.50 - Total Amount \$ _____) <input type="checkbox"/> Signature ( <b>US ONLY</b> \$2.50 USPS / \$4.00 UPS) <ul style="list-style-type: none"> <li>❖ Tekin will not reimburse shipping for items sent in.</li> <li>❖ Tekin is <b>not</b> responsible for, nor will we replace, lost or stolen items once they are in the possession of the shipping company.</li> <li>❖ <b>INSURANCE</b> may not be honored when shipping company shows item delivered. International shipments are subject to your country's policies, US purchased insurance may not be honored.</li> </ul> <p align="center"><b>Shipping to Tekin</b></p> <p align="center">If you live outside the US do NOT ship UPS/ FedEx/ DHL. International packages shipped UPS/ FEDEX/ DHL will be <b>REFUSED &amp; RETURNED</b></p> <table border="0"> <tr> <td><u>USPS / INTL Post</u></td> <td><u>UPS/ FedEx (US ONLY)</u></td> </tr> <tr> <td align="center">Tekin</td> <td align="center">Tekin</td> </tr> <tr> <td align="center">PO Box 2189</td> <td align="center">165 Commerce St.</td> </tr> <tr> <td align="center">McCall, ID 83638</td> <td align="center">McCall, ID 83638</td> </tr> </table>	<u>USPS / INTL Post</u>	<u>UPS/ FedEx (US ONLY)</u>	Tekin	Tekin	PO Box 2189	165 Commerce St.	McCall, ID 83638	McCall, ID 83638
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**Office Use Only – Do Not Write In Area Below (Rev090315)**

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