



Customer Services
1st floor, UBL City Building
I.I Chundrigar Road, Karachi - Pakistan.

Fax# 021-99217448

Table with 4 columns: Transaction Date, Amount (Rs), Amount (\$), Merchant Name. Title: DISPUTED TRANSACTION DETAILS

REASONS FOR DISPUTE
List of reasons with checkboxes: Cardholder did not participate or authorize transaction, Unauthorized Internet/Mail Order / Phone Order transaction, Duplicate/Multiple Billing, etc.
Comments: _____

CARDHOLDER'S DETAILS
Basic Card no Supplementary Card no.....
Name Name
Signature Signature
Phone/Mobile..... Phone/Mobile.....
Fax no..... Fax no.....
Date Date

Note: If you want to know the status of your disputed transaction at any stage, you can contact our 24 hour UBL Contact Center at 111-825-888. In the case of billed transaction disputed by cardholder, temporary credit cannot be provided to the customers during investigation period. However, based on bank's discretion financial credit may be extended on case to case basis."

Disclaimer: All United Bank Limited Terms and Conditions are applicable.