WOLSELEY

Credit Account Application Form
Welcome to Wolseley

Wolseley UK Ltd is the UK operating company of Wolseley plc, the world’s number one distributor of heating and plumbing products and a leading supplier of builders’ products to the professional market.

The main benefits of a Wolseley Account include:

- Nationwide branch coverage
- Personalised terms offering preferential discounts
- Consistent pricing across all branches
- Online account facilities
- Targeted special offers and loyalty rewards

A Wolseley account can be used in any one of our 1300 dedicated trade outlets, which offer specialist services and expertise and include:

**Plumb Center** is a market leading specialist supplier of domestic lightside products including central heating equipment, plumbing, drainage, bathrooms and showers. [www.plumbcenter.co.uk](http://www.plumbcenter.co.uk)

**Parts Center** is one of Europe’s largest specialist suppliers of heating replacement parts, boiler plant control equipment, HVAC controls and catering spares. Parts Center supplies more than 35,000 ex-stock lines of parts and controls for all forms of heating and ventilation appliances to the trade. [www.partscenter.co.uk](http://www.partscenter.co.uk)

**Pipe Center** is a supplier to mechanical services and plant engineers, offering expertise in tube valves and fittings in steel, plastic, copper, stainless steel and commercial/industrial heating and air conditioning equipment. [www.pipecenter.co.uk](http://www.pipecenter.co.uk)

**Climate Center** offers a comprehensive range of products and services to the commercial heating, ventilation, air conditioning and refrigeration contractor. [www.climatecenter.co.uk](http://www.climatecenter.co.uk)

**Drain Center** is the UK’s leading specialist supplier of above and below ground drainage solutions to the construction industry and civils & utilities markets. Its sister company **MCA Hire** also offers a complete single source supply and hire solution to the gas and water industries. [www.draincenter.co.uk](http://www.draincenter.co.uk)

**Burdens** acquired by Wolseley UK in November 2012, Burdens is a specialist in Below Ground Drainage for the Civils and Utilities markets. It operates from 37 branches nationwide. [www.burdens.co.uk](http://www.burdens.co.uk)

**Integrated Services** is a specialist division within Wolseley, offering bespoke integrated supply chain solutions, including stores management and procurement models to clients responsible for large residential social housing estates, major construction projects and off-site construction. [www.integratedservices.co.uk](http://www.integratedservices.co.uk)

Completing your application for credit

Thank you for taking the time to apply for a Wolseley Credit Account.

To make sure we can process your application as quickly as possible, please ensure all your details are completed in full.

Once you have completed the form, please use the customer checklist on the final page of this pack to make sure you have included everything we need before you submit it back to us for processing.
1 Company Details

Full Company Name

Trading Title IF APPLICABLE

Please provide a letterhead.

Full Trading Address:

House Name/ Number:

Street:

Town:

County:  Post Code:

Country:                                          Tel No:

Mobile No:      Fax No:

Email:

2 Principals/Directors

Are you a Sole Trader?  Partnership?  Plc/Ltd co?  LLP?

Company & Registration Incorporation

To be completed by Limited & Public companies

Company Registration Number:  Incorporation Date:

Parent Company Name:  Number:

(if applicable)

3 Company Registration Incorporation

(Rest of details)

4 Bank details

Bank Name:  Account No:

Sort Code:  

To be completed by ALL applicants

MUST BE COMPLETED USING A BLACK BALL POINT PEN

*This detail must be completed otherwise your application will be refused.

*Compulsory – Date of Birth

If less than three years at current address please provide previous address details.

Name and residential address of all principals/directors.

Name:

Address:

Post Code:  *Compulsory

Name:

Address:

Post Code:  *Compulsory

Name:

Address:

Post Code:  *Compulsory

If less than three years at current address please provide previous address details.

Name:

Address:

Post Code:  *Compulsory

Name:

Address:

Post Code:  *Compulsory

Name:

Address:

Post Code:  *Compulsory

If less than three years at current address please provide previous address details.

Name:

Address:

Post Code:  *Compulsory

Name:

Address:

Post Code:  *Compulsory

Name:

Address:

Post Code:  *Compulsory
5 Your Business

<table>
<thead>
<tr>
<th>Main Trade - Please tick ✓</th>
<th>Heating Engineer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plumber</td>
<td>Merchant</td>
</tr>
<tr>
<td>Builder</td>
<td>Refrigeration</td>
</tr>
<tr>
<td>Groundworks</td>
<td>Renewables</td>
</tr>
<tr>
<td>Heating Engineer</td>
<td>Air Conditioning</td>
</tr>
<tr>
<td>Electrician</td>
<td>Internet Trader</td>
</tr>
<tr>
<td>Other (please state):</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type of Work - Please tick all that apply ✓</th>
<th>New or Refurb</th>
<th>Public or Private</th>
<th>Residential or Non-Residential</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Residential</td>
<td>Private</td>
<td>Non-Residential</td>
</tr>
</tbody>
</table>

Number of Years Trading: [ ]

Anticipated Monthly Spend on Materials: £

Have you been an Account Customer with any Wolseley Company before?
If so, previous account No: [ ]

Which brand will your primary trading business? Please tick ✓

<table>
<thead>
<tr>
<th>Brand</th>
<th>Please tick</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plumb Center</td>
<td>✓</td>
</tr>
<tr>
<td>Parts Center</td>
<td>✓</td>
</tr>
<tr>
<td>Pipe Center</td>
<td>✓</td>
</tr>
<tr>
<td>Climate Center</td>
<td>✓</td>
</tr>
<tr>
<td>Drain Center</td>
<td>✓</td>
</tr>
<tr>
<td>Burdens Integrated Services</td>
<td>✓</td>
</tr>
<tr>
<td>Other</td>
<td>(please state):</td>
</tr>
</tbody>
</table>

Main purchaser of materials (if different from contact details supplied in Section One):

<table>
<thead>
<tr>
<th>Title:</th>
<th>First Name:</th>
<th>Surname:</th>
<th>Mobile No*:</th>
<th>Email*:</th>
</tr>
</thead>
</table>

Number of employees in your business: Please tick ✓

<table>
<thead>
<tr>
<th>1-5</th>
<th>6-10</th>
<th>11-19</th>
<th>20-49</th>
<th>50-99</th>
<th>100-199</th>
<th>200+</th>
</tr>
</thead>
</table>

Annual Turnover: Please tick ✓

<table>
<thead>
<tr>
<th>£1 – £19,999</th>
<th>£20,000 – £49,999</th>
<th>£50,000 – £99,999</th>
<th>£100,000 – £199,999</th>
<th>£200,000 – £499,999</th>
<th>£500,000 – £1,000,000</th>
<th>£1,000,000+</th>
</tr>
</thead>
</table>

6 Confirmation

1. For Limited/LLP and PLC a Director or Company Secretary will need to sign the application.
2. For sole traders the owner of the account needs to sign.
3. For Partnerships all partners need to sign.
4. For Clubs/Associations the Secretary/Treasurer needs to sign.

In making this application, I/We acknowledge and accept the Conditions of Business contained in this pack which govern all transactions.

I have read the Data Statement and would like to receive relevant information and special offers for my business via: [ ] Post [ ] SMS [ ] Email

Customers Signature: [ ]

Please Print Name(s): [ ]

Position in Company: [ ]

Customers Signature: [ ]

Please Print Name(s): [ ]

Position in Company: [ ]

Customers Signature: [ ]

Please Print Name(s): [ ]

Position in Company: [ ]

Please select your billing preference from these two options Please tick ✓:

<table>
<thead>
<tr>
<th>Paper/posted</th>
<th>Electronic (E-billing)</th>
<th>Date:</th>
</tr>
</thead>
</table>

IMPORTANT - PLEASE DO NOT COMPLETE THIS SECTION - Branch use only

Branch Name: [ ]

Branch Manager’s Comments: [ ]

Credit Limit Required Please tick ✓

<table>
<thead>
<tr>
<th>£1,000</th>
<th>£3,000</th>
<th>£5,000</th>
<th>£7,500</th>
<th>£10,000</th>
<th>Other £</th>
</tr>
</thead>
</table>

Branch Manager’s Signature/Account Manager’s Name: [ ]

Date: [ ]

IMPORTANT — PLEASE NOTE — DATA PROTECTION

We will use the information collected on this form to register your account, for our internal record keeping, to administer promotional schemes such as Extra points scheme and to assess your creditworthiness, which may involve passing the information to credit reference agencies, and receiving information from them about you. If we do use the information to make a search with a credit reference agency, that agency will keep a record of that search and will share that information with other businesses. We may also make enquiries about the principal directors with the credit reference agency. We will monitor and record information relating to your trade performance and such records will be made available to credit reference agencies, who will share that information with other businesses in assessing applications for credit and fraud prevention. From time to time, we and other members of our group would like to send you details of products and services which may be of interest to you. If you would rather not receive information from such parties then please tick here.
11.4 The Company may at any time revoke the Buyer's power of sale referred to in Condition 11.3:

2.3 No variation or waiver of or addition to these Conditions, whether written or oral, shall have effect unless and until authorised in writing by an

1.13 the use of the plural shall include the singular and the use of the singular shall include the plural; and

6.1 No cancellation of the whole or any part of any order, whether it is an order by instalment or otherwise, by the Buyer is permitted except where

11.4.3 immediately if the Company in good faith shall have doubts as to the solvency of the Buyer.

2.5 Any order given in respect of a quotation or estimate must state the date, the reference of that quotation or estimate and address for delivery.

6.2.2 Packaged items will only be accepted if the package remains unmarked, unlabelled, unbroken and in reasonable condition; and

11.3 The Company shall be entitled to set off against any sums or sum outstanding on any such account by the Buyer and/or such further sums as the Company sees fit in its absolute discretion;

15. FORCE MAJEURE

19.1 All non-public, confidential or proprietary information of any Wolseley Party, including, but not limited to, specifications, samples, patterns, designs, plans, drawings, documents, data, business operations, customer lists, prices, discounts or rebates, disclosed by any Wolseley Party to the Buyer, whether disclosed orally or disclosed or accessed in written, electronic or other form or media, and whether or not marked, designated or otherwise identified as confidential, shall be confidential to the Buyer or any third party.

13.10 These Conditions replace all conditions, warranties, representations, statements, liabilities and other terms whatsoever implied by common law, statute or otherwise which are inconsistent or in addition to those expressly made in these Conditions or the Contract. These Conditions may not be modified or varied, except with the written consent of the Company.

13.6.6 any performance of any Services.

6.1.2 All damaged and/or defective goods will be returned to the Company at Buyer's expense within 7 days of giving notice in writing to the Company.

6.2.1 Goods returned to the Company will be at Buyer's expense and risk and, if refused, the Buyer will be responsible for the cost incurred by the Company in removing the Goods from the Buyer's premises.

6.1 When the Company receives any such request for restocking charge as is determined by the Company from time to time and made known to the Buyer.

6.3.4 The Buyer may be required to pay all or part of the price for the Goods returned if the return is the result of any of the following:

13.3 The Company warrants to the Buyer that the Services will be provided using reasonable care and skill.

12.1 The Company, at its request, shall supply a copy of the report of the valuer to the Buyer.

11.3 The Company reserves the right to set off any sums or sum outstanding on any such account by the Buyer and/or such further sums as the Company sees fit in its absolute discretion;

10.2 In the event of such a claim being presented to the Company the Buyer shall reasonably cooperate with the Company in the investigation.

14. COLLECTION AND DELIVERY

5. If the Company reasonably believes that the Buyer is insolvent or has been insolvent in any way; or

19.3 Such information includes, but is not limited to, information to which the Buyer may be entitled under the Data Protection Act 1998 (as amended) or any other applicable laws.

13.6 The Buyer will only be entitled to any such set-off as is permitted under the Contract and no set-off or other claim or counterclaim relating to:—

2.9 Any Original Equipment Manufacturer (OEM) part numbers provided by the Company are given as a reference only, and no inference or implication

2.7 All the Buyer's obligations, whether in respect of the Goods or the Services or otherwise, shall be performed and fulfilled in accordance with these Conditions without delay, except as provided for in these Conditions or the Contract.

12.2 In the case of a sale by the Buyer to a third party, the Company will not be liable for the Buyer's failure to comply with any such instructions of the Buyer.

18. BRIBERY

18.2 It is the Buyer’s responsibility to ensure that all its employees and agents (where the Buyer is an individual or partnership) are made aware of these obligations, whether expressed or implied under the Contract or otherwise.

18.5 In addition to any other rights the Company may have, the Company may, without prejudice to any other rights or remedies available to the Company under or in connection with the Goods or Services or otherwise, suspend or cancel any order or contracts in any way connected to this Contract, from engaging in any activity, practice or conduct which would infringe any anti-bribery and anti-corruption laws, regulations and codes, including but not limited to the Bribery Act 2010.

18.4 The Company shall cooperate fully with the Buyer and provide such information and assistance as the Buyer may request in order to participate in any inquiry or investigation relating to alleged or suspected Bribery.

18.3 In the event that the Company becomes aware of evidence indicating that any of the Buyer’s employees or agents (where the Buyer is an individual or partnership) are involved in any activity, practice or conduct which would infringe any anti-bribery and anti-corruption laws, regulations and codes, including but not limited to the Bribery Act 2010, the Company will notify the Buyer as soon as possible.

18.1 The Company is committed to adhering to the Bribery Act 2010 and any other relevant legislation, rules and codes, including but not limited to the Bribery Act 2010, including to prevent, detect, and report any activity, practice or conduct which would infringe any anti-bribery and anti-corruption laws, regulations and codes, including but not limited to the Bribery Act 2010.

17. SEVERABILITY

17.2 The provisions of this Condition shall not be severable and if any provisions are declared invalid or unenforceable by any court, such invalidity or unenforceability shall not affect any other provision of this Condition or this Contract.

17.1 The parties agree that, to the extent permitted by law, this Condition 17 shall apply. The Company shall not be liable for any failure to meet any such estimate nor for any loss, whether financial or otherwise resulting directly or indirectly therefrom.

21.2 It is the Buyer’s responsibility to ensure that all its employees and agents (where the Buyer is an individual or partnership) are made aware of these obligations, whether expressed or implied under the Contract or otherwise.

13.6.5 any advice given or representation made by the Company or on its behalf; or

15.1 Either party may, by notice in writing to the other, give notice of the termination of this Contract; and

16. No cancellation of a contract for the Services or for the provision of any of the Services by the Company will be permitted except where the Buyer provides the Company with written notice of such cancellation within seven days of the date on which the Buyer has received or was required to receive such written notice.

16.2.2 Packaged items will only be accepted if the package remains unmarked, unlabelled, unbroken and in reasonable condition; and

15.2 Notwithstanding anything in this Condition 15, if either party is unable to perform any of its obligations for a continuous or aggregate period in excess of 30 days due to circumstances beyond its control, the party is not liable for any loss or damage suffered by the other party or its employees or agents (where the other party is an individual or partnership) as a result of such loss or damage, and the party will not be liable for any failure to meet any such estimate.

15.3 If either party is unable to perform any of its obligations for a continuous or aggregate period in excess of 30 days due to circumstances beyond its control, the party is not liable for any loss or damage suffered by the other party or its employees or agents (where the other party is an individual or partnership) as a result of such loss or damage, and the party will not be liable for any failure to meet any such estimate.

15.4 If circumstances beyond the control of a party prevent or delay the performance of any of its obligations, then the party shall be excused from performance of such obligations for so long as such circumstances prevent or delay performance.

19.2 Personal information includes, without limitation, names, addresses, dates of birth, places of birth, National Insurance numbers, account numbers, payment details, credit and debit card details, email addresses, mobile phone numbers, social media account usernames and passwords and passwords, internet addresses and other authentication details.

19.1 We may use personal information for any purpose that we reasonably believe to be within the scope of our legitimate interests, including, without limitation:

19.3 Where necessary, the Company shall inform the Buyer of the name of the data controller or data controller for the Company, the data protection officer, and the address where the data controller or data controller for the Company is located.

19.4 We will not transfer any personal information we hold about you to a country outside of the European Economic Area unless that country provides an adequate level of protection for your personal information.

19.5 You have the right to obtain from us confirmation as to whether or not we are processing your personal information and, if so, to obtain a copy of that personal information and information on the purposes of the processing, the categories of information involved, the recipients or categories of recipients to whom the personal information will be disclosed, if any, the period for which the personal information will be stored, the existence of the right to request rectification, erasure, restriction or transfer of your personal information, the right to lodge a complaint, the source of the personal information if not collected by us and the period for which the personal information will be stored.

19.6 We also keep records of the identities of any third parties to whom we disclose your personal information.

19.7 You have the right to request that we rectify any of the personal information we hold about you if it is inaccurate, out of date or incomplete.

19.8 You have the right to request that we erase your personal information if it is no longer necessary for the purposes for which we collected it, you have withdrawn consent where the basis for the processing of your personal information is consent, you object to the processing of your personal information, you have requested your personal information and we are required to erase it by law or you have requested your personal information and we are required to erase it.

19.9 You have the right to request that we restrict the processing of your personal information if you believe that your personal information has been obtained illegitimately, it is inaccurate or you object to the processing of your personal information.

19.10 You have the right to request a copy of all of the personal information we hold about you and to receive a copy in a common, machine-readable format.

19.11 You have the right to request that we transfer to you, or to another person or entity that you specify, all of the personal information we hold about you in a common, machine-readable format.

19.12 You have the right to receive a summary of the personal information we hold about you.

19.13 You have the right to object to any processing of your personal information, although we do not generally process your personal information as described above.

19.14 You have the right to withdraw your consent to the processing of your personal information at any time, although we will not be required to delete any of your personal information as described above.

19.15 You have the right to lodge a complaint with the Information Commissioner’s Office, or any other applicable data protection supervisory authority, including but not limited to the Information Commissioner’s Office.

19.16 You also have the right to take legal action against us if you believe that your personal information has been obtained illegitimately, it is inaccurate or you object to the processing of your personal information.

19.17 You also have the right to take legal action against us if you believe that your personal information has been obtained illegitimately, it is inaccurate or you object to the processing of your personal information.
1. Included your Date of Birth and Contact Telephone Numbers

2. All relevant parties have signed the form

3. Included the following:

   **For ALL applicants:**
   A company letterhead

   **For Sole Traders/Partnerships only:**
   Evidence of your home address
   *Examples include a Utility/Phone Bill or Bank, Building*
   *or Credit Card statement from the last 3 months.*
   *Photocopies will not be accepted. All originals will be returned.*

4. For Limited Companies that have not filed at least one years statutory accounts at Companies House:
   Included the personal addresses of all directors (not service addresses).

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### What happens next?

Once we have received your application, we will process it immediately (*providing all information has been supplied in full*) and will write to you to let you know the outcome, within 7 working days.

If you have any enquiries regarding your application, please call **01765 695 050** or speak to your local Wolseley branch manager.

Thank you for your application.

We look forward to trading with you.