

Chex Systems, Inc.
Notice of Adverse Action Form <u>Samples</u>

Release Date: January 2012

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#### INFORMATION ABOUT THIS DOCUMENT

As a convenience, Chex Systems, Inc. ("ChexSystems") may provide or otherwise make available to its customers certain sample adverse action forms, procedures, or other similar information (collectively, "Materials"). ChexSystems customers acknowledge and agree that the Materials were created for general application and have not been customized to address customers' specific business operations. ChexSystems does not guarantee that the Materials will comply with any applicable laws, rules or regulations, and the customer is responsible for its use of Materials and bears sole liability for any such use.

Samples in this document include:

- 1. ChexSystems Adverse Action Notice, without Credit Score Disclosure
- 2. ChexSystems Adverse Action Notice, with Credit Score Disclosure
- 3. ChexSystems, plus Credit Bureaus Adverse Action Notice, with Credit Score Disclosure

#### CHEXSYSTEMS POSITION ON THE CREDIT SCORE DISCLOSURE REQUIREMENT

ChexSystems is not taking a position on whether or not its customers are required to provide the Credit Score Disclosure to declined account applicants; rather, each financial institution is responsible for making this determination on its own behalf. As a convenience to its customers that elect to provide the Credit Score Disclosure to declined account applicants, ChexSystems is now making available the data fields necessary to support the Credit Score Disclosure requirements set forth by the Dodd-Frank Act. These additional data fields are provided in the ChexSystems QualiFile electronic inquiry response.

Chex Systems, Inc. (herein ChexSystems) is a consumer reporting agency and an indirect wholly owned subsidiary of Fidelity National Information Services, Inc.

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## **Notice of Adverse Action**



Notice	Date:		

Institution toll-free telephone number:

We are sorry but we are unable to accommodate your request to open a deposit account with our institution at this time. Our decision was based in whole or in part on information obtained in a report from the consumer reporting agency listed below. You have a right under the Fair Credit Reporting Act to know the information contained in your file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied your request to open a deposit account in our institution. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

Chex Systems, Inc. Attn: Consumer Relations 7805 Hudson Road, Suite 100 Woodbury, MN 55125

Telephone: 800-428-9623 Fax: 602-659-2197 Web: www.consumerdebit.com

If you have any questions regarding your consumer report, you should contact the consumer reporting agency using the contact information above.

If you have any other questions regarding this notice, you should contact:

Institution name:

Institution address:

As a convenience, Chex may provide or otherwise make available to Client certain sample adverse action forms, procedures, or other similar information (collectively, "Materials"). Client acknowledges and agrees that the Materials were created for general application and have not been customized to address Client's specific business operations. Chex does not guarantee that the Materials will comply with any applicable laws, rules or regulations, and Client is responsible for its use of Materials and bears sole liability for any such use.

## **Notice of Adverse Action**



tice Date:		

We are sorry but we are unable to accommodate your request to open a deposit account with our institution at this time. Our decision was based in whole or in part on information obtained in a report from the consumer reporting agency listed below. You have a right under the Fair Credit Reporting Act to know the information contained in your file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied your request to open a deposit account in our institution. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

Chex Systems, Inc. Attn: Consumer Relations 7805 Hudson Road, Suite 100 Woodbury, MN 55125

Telephone: 800-428-9623 Fax: 602-659-2197 Web: www.consumerdebit.com

We also obtained your credit score from this consumer reporting agency and used it in making our credit decision. Your credit score

is a number that reflects the information in your consumer report. Your credit score can change, depending on how the information in your consumer report changes.

Credit Score:

Score Date:

Score Date:

Scores range from a low of 100 to a high of 9999

Key factors that adversely affected your credit score (insert here the four key factors that adversely affected the credit score or if the number of recent inquiries is a key factor, insert five key factors including the number of recent inquiries):

If you have any questions regarding your credit score, you should contact the consumer reporting agency using the contact information above.

If you have any other questions regarding this notice, you should contact:

Institution name:

Institution address:

Institution toll-free telephone number:

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## **Notice of Adverse Action**



Notice	Date:		

We are sorry but we are unable to accommodate your request to open a deposit account with our institution at this time. Our decision was based in whole or in part on information obtained in a report from one or more of the consumer reporting agencies listed below. You have a right under the Fair Credit Reporting Act to know the information contained in your file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied your request to open a deposit account in our institution. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

ChexSystems	Experian	Equifax	Trans Union
Chex Systems, Inc. Attn: Consumer Relations 7805 Hudson Road, Suite 100 Woodbury, MN 55125	Experian PO Box 2002 Allen, TX 75013	Equifax Credit Information Services PO Box 740241 Atlanta, GA 30374	TransUnion Consumer Relations PO Box 1000 Chester, PA 19022
Telephone: 800-428-9623 Fax: 602-659-2197 Web: www.consumerdebit.com	Telephone: 888-397-3742 Web: www.experian.com/reportaccess	Telephone: 800-685-1111	Telephone: 800-888-4213 Web: www.transunion.com/myoptions
To contact ChexSystems in writing, forward your request including your full name, including middle initial, current address, US Social Security number, date of birth and any previous addresses used in the last five years (including PO Boxes).	If you prefer to use a mailed request, send the following information to Experian: your full name, including middle initial and generation such as SR, JR, II, etc.; current mailing address; Social Security number; date of birth; previous addresses for the past two years; and two proofs of your current mailing address, such as driver's license, utility bill, bank or insurance statement, etc.	To contact Equifax in writing, forward your request including your name, address, former address (if you have been at your current address less than two years), Social Security Number (required) and the name of the company that referred you to Equifax.	If you prefer to mail a request, please provide your first name, last name, middle initial, current address, Social Security number, date of birth, any previous addresses used in the past five years (include any PO Boxes).

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Sample Form Continues on Next Page....



	ects the information in your consume	porting agency and used it in making our credit decision. Your credit score r report. Your credit score can change, depending on how the information	
Credit Score:	Score Date:		
Scores range from a	low of <u>100</u> to a high of <u>9999</u>		
		rt here the four key factors that adversely affected the credit score or if the actors including the number of recent inquiries):	
If you have any quesinformation above.	tions regarding your credit score, you	should contact the consumer reporting agency using the contact	
If you have any other	r questions regarding this notice, you	should contact:	
Institution name:			
Institution address:			
Institution toll-free to	elephone number:		
"Materials"). Client ackno	owledges and agrees that the Materials were co does not guarantee that the Materials will con	nt certain sample adverse action forms, procedures, or other similar information (collectively, reated for general application and have not been customized to address Client's specific nply with any applicable laws, rules or regulations, and Client is responsible for its use of	
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	or visit us on the Web:	www.fisglobal.com/products-riskfraudcompliance	