## **Property Loss Claim Form**

5-1078 Rev 12.09



You will likely receive your luggage within 24 hours. In the unlikely event you do not, please contact the airport at which you filed the claim. If after 5 days, you still have not received your luggage, please fill out this form and submit it and all supporting documentation to:

Delta Air Lines. Inc. Customer Care Baggage, P.O. Box 20598 Atlanta, GA 30320-2598

Passenger ticket receipt(s) for each person involved in this loss.Claim check(s) or claim check receipt for the missing property.

Fax Number: (888) 880-3412

PLEASE DO NOT FILL OUT AND MAIL FORM UNTIL AFTER 5 DAYS HAVE ELAPSED WITHOUT YOUR LUGGAGE.

We are sorry your luggage was not available after your recent flight. Please accept our apology for the inconvenience this caused. Everything possible will be done to locate and return your property to you promptly. Successful tracing and resolution of this claim depends upon prompt completion and return of this form for each bag that is missing along with the following required documents:

FOR OFFICIAL USE ONLY

- Purchase receipt(s) or proof of ownership for all items valued at \$250.00 (U.S.) or more.										Mailing Date							
De	lta Air Lines, Inc. ı	reserve	es the right	to deny	iability i	if this fo	rm is no	t receive	ed, or pos	tmark	ed, within 2	21 days fron	n date of loss.				
				PLE	ASE T	YPE (	OR PR	INT A	ND M	AIL	IMMED	IATELY					
Nar	Name Mr Mrs Miss/Ms								Home Phon Area Code	e (	)	Business Phone ( )					
Home Address									Employed By								
City State							Business Address (City, State, 2				(City, State, Z	Zip, Country)					
Zip /Postal Code						Country			Your Email Address								
Claim Check Number(s)									Baggage File Reference number (ex. ABCDL12345)								
Are You a SkyMiles Member?   SkyMiles #						SkyMiles Status			Passenger Ticket Number(s)								
						Y	OUR CC		TE ITIN	ERAR							
	From			T	0			Airl	ine		Flis	ght Numbe	er	Date			
Number of pieces checked Number missing									Estimated weight of each missing piece								
W	here did you ched	ck you	r luggage	Curbsid	e 🗌	Airpor	t Counte	er 🗌	Departu	re Gat	te 🗌 Oth	er 🗌					
W	as the bag checke	ed und	er another	name?	Yes 🗌	No 🗌	If yes, v	what na	me?								
W	here did you last	see yo	ur luggage	?													
W	as Delta notified	of loss	immediat	ely? Ye	s 🗌 N	lo 🗌 It	yes, wh	nich offi	ce?								
Da	te		Time					In I	Person [	Ву	Telephone	e 🗌					
W	as loss reported t	to any	other airlir	nes? Ye	s 🗌 N	lo 🗌 If	yes, wh	ich airli	ne?								
lf l	oss not reported	imme	diately, exp	olain reas	son for o	delay _											
Die	d you see your lu	ggage	in customs	s? Yes	☐ No	☐ If n	o, did yo	ou file a	claim the	n?	Yes 🗌 N	o 🗌 With	Whom?				
W	as excess valuation	on pur	chased at t	time of c	heck-in	? Yes	☐ No[	☐ If ye	es, includ	e copy	of receipt	t.					
W	ere you charged f	for ext	ra pieces/e	excess w	eight at	time of	check-i	n? Ye	es 🗌 No	☐ If	f yes, inclu	de copy of	receipt.				
						D	ESCRIF	PTION	OF LUG	GAG	E						
	Туре	В	Brand	Co	lor	Ma	terial	Pocke Yes	ets Zip No Yes	per No	Wheels Yes No	Straps Yes No	Combo Lock Yes No	Purchase Date	Original Cost		

## SUCCESSFUL RECOVERY OF YOUR PROPERTY DEPENDS ON BEING AS ACCURATE AS POSSIBLE IN DESCRIBING THE CONTENTS BELOW. PLEASE LIST ALL ARTICLES REGARDLESS OF MONETARY VALUE.

**NOTE:** When more than once piece of luggage is missing, please list contents of each piece separately.

*Ger	nder: M=Male	e, <b>F=</b> Fem	 ale, <b>N</b>	<b>1C=</b> Male Ch	<b>DESCRIP</b> ild, <b>FC=</b> Female C		CONTENTS ge of Child:					
Qty	Article	Color	Size	Material	Label Or Brand	Gender*	Store & City Purchased	Date Purchased	Origina US		Other Currency Type Amount	
1	Shirt	Blue	L	Cotton	ABC	М	ACME/Chicago	3/1/1995	30	00		
-												
-												
$\overline{}$												
If add	itional space is n	eeded, plea	se att	ach separate pa	per with same data a	ıs above.	Total Value of Ba	g & Contents 🛊		1	1	I
					ADDITI	ONAL C	OMMENTS					
List na		sons or cor	npanie	s which may be	e on documents, pape	ers, etc. Als	o any initials which may	/ appear on pers	onalized to	iletry kit	s, monog	grammed
סוווונס,	, etc.											
Harra					h d. a		outer lana au alaine esith.	Dalta Airelinas a		: . :	• Vaa 🗆	Na 🗆
	please provide a	-	_			ggage prop	erty loss or claim with	Deita Air Lines o	r any otne	r airiine:	r yes □	NO 🗀
any ri	ghts or admission	n of liability	by sa	id Company and	d any other informati	on and othe	elta Air Lines, Inc., or as er documents required I d to be a waiver of any	oy said Company	/ shall be fi			
The C	laimant expressly	y understaı	nds an	d agrees that he	e/she is required to ir	nmediately	inform Delta Air Lines ts agents, or employees	in writing, in the		r part of	the prop	erty which
	•						is agents, or employees was relating to sending		nt claims th	rough L	Jnited Sta	ates mails,

I do hereby warrant this statement and those on the accompanying form(s) to be accurate, complete and true, and, I hereby make a claim against Delta Air Lines in

any such claims received by Delta Air Lines are reported to the United States postal authorities. Loss of luggage involving interstate shipment or articles from such

luggage due to theft come within the purview of federal statues and, therefore, are subject to investigation by the Federal Bureau of Investigation.

Please be assured that if your property is located, you will be contacted promptly. Should we be unable to locate your property, please allow 6-8 weeks from mailing

Delta is not liable for loss of money, jewelry, computer/computer equipment, cameras, VCR's, electronic/video or photographic equipment, negotiable papers or securities, heirlooms, antiques, artifacts, works of art, silverware, irreplaceable books or publications/manuscripts/business documents, precious metals, and other similar valuables or commercial effects. Please note that itineraries traveled internationally are governed by the Montreal Convention and are not subject to the domestic tariff.