

CUSTOMER'S COPY

- 11. Unless Maynilad has given its prior written approval, the Customer shall not transfer or extend the water/sewerage service to another party or property. The Customer shall not remove, transfer, deface, tamper, or destroy security seals, and shall also not obstruct or enclose the water meter such that it cannot readily be read or inspected by Maynilad.
12. The Customer agrees to allow any representative of Maynilad to enter the former's premises at a reasonable time of the day for the purpose of recording the water meter reading, and inspecting the water pipes and the plumbing fixtures to determine the existence of any defects and/or leaks.
13. The Customer agrees to pay the actual cost of any damage that may arise in case the Customer's:
a. water connection or sewer mainline is damaged from tapping point to the water meter or to the property line, respectively,
b. water meter is found to have been tampered, intentionally damaged, or rendered non-functional, due to the fault or negligence of the Customer, his agents, representatives or members of his household, or any third party.
14. The Customer agrees that Maynilad may, in its sole discretion, apply any payment made by the Customer to the latter's outstanding accounts, including interest and penalties, if any.
15. The Customer agrees to inform Maynilad in writing at least one (1) month before vacating, or disposing of the property being served by Maynilad's water service, and not later than ten (10) days from moving in or buying a property that is connected to Maynilad's water service.
16. This Contract is made an integral part of the application for water and sewerage service. The Customer's non-compliance with, or violation of any of the terms and conditions hereof shall entitle Maynilad to terminate this Contract and disconnect the water/sewerage service of the Customer, provided that the Customer is given prior written notice. This is without prejudice to the criminal prosecution of acts committed in violation of RA 8041.

Special Provisions

- 17. Unless the Customer settles his outstanding obligation within the prescribed period, Maynilad may cut off or close the Customer's new water/sewerage service after due notice to the Customer if it is found that such Customer has unpaid water/sewer bills from a previous water/sewerage service, or from another property or location being served by Maynilad.
18. Maynilad shall retain ownership over the water meter and, as such, the Customer shall make the same available to Maynilad for inspection at reasonable hours of the day.
19. If the Customer is found to have committed and/or benefited from any illegality pertaining to his water/sewerage service connection, he shall be subject to the provisions of RA 8041 and its IRR.
20. Unless otherwise authorized by Maynilad in writing, the selling of water is prohibited. Likewise, the use of any booster pump that draws water directly from Maynilad's water mainlines is absolutely prohibited and punishable as a criminal offense under RA 8041.
21. The Customer acknowledges that he has read and understood this Contract, and agrees to be bound by the terms and conditions hereof, and the special provisions stated herein.

Customer's Signature over Printed Name

Maynilad Water Services, Inc.

By:

MAYNILAD'S COPY

Permission to Install New/Additional Meter

Name and Signature of Owner; Date

Address

MRU No.: \_\_\_\_\_ Sequence No.: \_\_\_\_\_

No. of Existing Accounts/Meters: \_\_\_\_\_

Signature of Applicant: \_\_\_\_\_

Order to Install (to be accomplished by Maynilad and Contractor)

Job Order: \_\_\_\_\_

Awarded to: \_\_\_\_\_

Accepted by: \_\_\_\_\_

Signature over Printed Name

Date & Time Awarded: \_\_\_\_\_

Device (Meter) Information (to be accomplished by Maynilad)

Manuf. Serial No.: \_\_\_\_\_

Size (mm): \_\_\_\_\_

Initial Reading: \_\_\_\_\_

Brand: \_\_\_\_\_

Location of Device: \_\_\_\_\_

Material: \_\_\_\_\_

for Existing Connection (to be accomplished by Maynilad)

Rate Type: \_\_\_\_\_ MRU No.: \_\_\_\_\_ Sequence No.: \_\_\_\_\_

\*Subject to revision either by billing or meter reading

for New and Additional Service (to be accomplished by Maynilad)

Rate Type: \_\_\_\_\_ MRU No.: \_\_\_\_\_

Sequence No.: \_\_\_\_\_

By: \_\_\_\_\_ Date: \_\_\_\_\_

Revised Rate Type: \_\_\_\_\_

By: \_\_\_\_\_ Date: \_\_\_\_\_

MAYNILAD'S COPY

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Customer's Signature over Printed Name

Maynilad Water Services, Inc.

By:



Maynilad

APPLICATION FORM

Water and Sewer Service Connection

Type of Application: (Please Check)

Water Sewer Water & Sewer

Size of the water service connection: 25 mm 32 mm

Surname: \_\_\_\_\_ (If legal entity, Corporate Name)

First Name: \_\_\_\_\_

Middle Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ (If legal entity, SEC/DTI Registration No.)

Name of Spouse: \_\_\_\_\_ (If legal entity, nature of business)

Billing Address

House/Lot & Block No.: \_\_\_\_\_

Street: \_\_\_\_\_

Subdivision/ Barangay: \_\_\_\_\_

City/Municipality: \_\_\_\_\_

Contact Numbers

Residence: \_\_\_\_\_

Mobile: \_\_\_\_\_

Office: \_\_\_\_\_

Lot Area: \_\_\_\_\_

Floor Area: \_\_\_\_\_

No. of Storeys \_\_\_\_\_

No. of Household Members: \_\_\_\_\_

SKETCH



Maynilad

Application No.: \_\_\_\_\_  
 Date of Application: \_\_\_\_\_  
 Connection Object No.: \_\_\_\_\_  
 Utility Installation No.: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Premise No.: \_\_\_\_\_  
 Device Location No.: \_\_\_\_\_  
 Business Partner: \_\_\_\_\_  
 Contract Account No.: \_\_\_\_\_  
 Move-in Doc. No.: \_\_\_\_\_  
 Date: \_\_\_\_\_

**Usage Code**

Billing Class: \_\_\_\_\_  
 Rate Category: \_\_\_\_\_  
 Rate Type: \_\_\_\_\_

**Type of Application**

- New Water Service Connection
- Additional Water Service Connection
- Separation of Tapping
- Regularization
- Change Size of Service Connection
- New Sewer Service Connection
- Others (Please specify) \_\_\_\_\_

**Record of Original Water/Sewerage Service**

(for Miscellaneous Application)

MRU No.: \_\_\_\_\_  
 Sequence No.: \_\_\_\_\_  
 Business Partner: \_\_\_\_\_

**Cost Estimate (to be accomplished by Maynilad)**

Installation Cost: \_\_\_\_\_  
 Metering Charges: \_\_\_\_\_  
 Meter Set Assembly: \_\_\_\_\_  
 Closing of Old Line: \_\_\_\_\_  
 VAT: \_\_\_\_\_  
 Guaranty Deposit: \_\_\_\_\_  
 Total Estimated Cost: \_\_\_\_\_  
 Less: Initial Payment: \_\_\_\_\_  
 Balance: \_\_\_\_\_  
 Total Amount Paid: \_\_\_\_\_  
 Official Receipt No.: \_\_\_\_\_  
 Date of Payment: \_\_\_\_\_

Business Partner: \_\_\_\_\_ Contract Account No.: \_\_\_\_\_  
 Nature of Application: \_\_\_\_\_

**Water and Sewerage Services Contract**

**Terms and Conditions**

1. The applicant/customer ("Customer") holds Maynilad free and harmless from any liability or damage which the Customer might incur or sustain as a result of Maynilad's delay in providing the requested water/sewerage service connection if such delay is due to any misrepresentation, false declaration, non-disclosure of relevant data or any legal impediment. Customer shall reimburse Maynilad for such reasonable costs which the latter may have incurred in validating the data provided by the Customer.
2. Customer hereby acknowledges that Maynilad does not and cannot guarantee that water will always be available.
3. The Customer agrees to observe and abide by all the policies, rules and regulations of Maynilad, and all the relevant laws and ordinances, including those which may hereafter be promulgated by Maynilad and/or by competent authority.
4. The Customer agrees to maintain the original location of the water meter. In case of extension or transfer of water and/or sewerage service to another property, the Customer shall first secure the prior written approval of Maynilad.
5. The Customer hereby relinquishes/waives his rights in favor of Maynilad on the water mainlines, if the construction/installation cost thereof was shouldered by the Customer.
6. The Customer shall give Maynilad a guaranty deposit in the minimum amount of P500.00, or such amount as Maynilad may require which, at present, is equivalent to two months' average water consumption.
7. If the initial guaranty deposit which the Customer has given is less than the amount equivalent to his two (2) months' average water consumption, the Customer agrees to increase the same by such amount as to enable the Customer to comply with Maynilad's policy. Otherwise, Maynilad reserves the right to disconnect the Customer's water service connection. Maynilad shall return to the Customer the guaranty deposit, without interest, upon the termination of this Water and Sewerage Services Contract (this "Contract"), at the Customer's request, and after the Customer has settled all his outstanding obligations with Maynilad. Otherwise, Maynilad shall apply the guaranty deposit to any such outstanding obligations.
8. The Customer shall pay his water/sewerage bills within a period of ten (10) days from his receipt thereof at the designated pay centers of Maynilad. Otherwise, the Customer shall, by virtue of this contract, give Maynilad the right to disconnect his water/sewerage service connection upon prior notice of at least seven (7) days to the Customer should the bills remain unpaid for a period of sixty (60) days from due date.
9. Should the Customer's water meter be stolen, damaged or fail to function properly, the Customer nonetheless agrees to pay the water and sewerage bills regularly in an amount equivalent to the Customer's average historical consumption for the last six (6) months or the available months, if it is less than six. Otherwise, a default volume, based on the prevailing circumstances, shall be used until a working water meter is installed, computed from the time the water meter became defective, was stolen or failed to function properly. For tampered meters, the provisions of Republic Act No. 8041 (National Water Crisis Act of 1995) and its Implementing Rules and Regulations ("RA 8041" and "IRR") shall apply. The Customer shall report lost or stolen water meters to Maynilad's corporate hotline 1626, within 24 hours from discovery or knowledge thereof.
10. The Customer shall report promptly to Maynilad any noticeable abnormal increase in his water consumption so that the cause of such abnormal increase could be acted upon as soon as practicable.

Road Classification: \_\_\_\_\_

- National Road
- City Street
- Barangay

Type of Pavemet	Length	Width (m)
Concrete Pavement	_____	_____
Concrete	_____	_____
Asphalt	_____	_____
Escombro/Earth Escombro/Earth	_____	_____

Type of Water Mainlines	Width (m)
Cast Iron (CI)	_____
Asbestos Cement Pipe (ACP)	_____
Galvanized Iron (GI)	_____
Polyvinyl Chloride (PVC) Pipe	_____
Steel Pipe	_____
Cement/Clay	_____
PE	_____

No. of Household(s) Served: \_\_\_\_\_  
 Nature of Use: \_\_\_\_\_  
 Estimated Water Demand: \_\_\_\_\_  
 Reason for Applying TLT/SSP/CSSC: \_\_\_\_\_  
 Actual Size of Connection/Vertical: \_\_\_\_\_

Sewered:  Yes  No  
 Rate Code:  Residential  Semi-Business  
 Commercial  Industrial

Length of SP from Tapping Point to Meter Riser: \_\_\_\_\_  
 Recommended size of Service Pipe: \_\_\_\_\_  
 Recommended size of Water Meter: \_\_\_\_\_  
 No. of Water Meter(s): \_\_\_\_\_

Nearest Account No. Left: \_\_\_\_\_ Right: \_\_\_\_\_

Remarks: \_\_\_\_\_  
 PWAT Results: \_\_\_\_\_

**SKETCH**



Maynilad

Business Partner: \_\_\_\_\_ Contract Account No.: \_\_\_\_\_  
 Nature of Application: \_\_\_\_\_

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