Office: 305-665-7477
Fax: 786-552-8763

Email: wasd_custrelations@miamidade.gov

Pool Credit Request Form

The Miami-Dade Water and Sewer Department allows a credit once per calendar year for a swimming pool that is fully emptied and re-filled. The sewer portion of your bill will be adjusted for the amount of water consumed.

Once the completed request is received via mail, fax or email as listed above, the Department will calculate an adjustment based on the dimensions of the swimming pool. A \$12.50 administrative fee for reading the meter and/or verifying that there has been a corresponding increase in consumption is applied to every account that is granted a pool credit. Your credit will be reflected on your next bill. Please pay your current bill in full to avoid any late fees or termination of water service. Accounts that are billed for water only and premises with a sub-meter or separate sprinkler meter do not qualify for a pool credit.

After the swimming pool is emptied and re-filled, complete the following information and return it via mail, fax or email as listed above. To return the completed form in person, contact us for a list of alternative locations and hours of operation or visit www.miamidade.gov/wasd. Please be advised that splasher pools also known as "kiddie" pools do not qualify for a pool credit.

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	Customer In	formation	
Name on Account			
Account Number			
Service Address			
Phone Numbers	Business		
	Home		
	Cellular		
Email Address			
	Pool Infor	rmation	
Date Pool Filled			
Reason for re-filling Pool			
Type of Pool	In-ground Pool □	Above Ground Pool	
Pool Dimensions	Length		
	Width		
	Depth		
	Gallons		
*For round pools, provide the	circumference (width) and avera	ge depth only.	
Missing or incorrect information	on may delay the processing of y	our request.	
Customer Name	Cu:	stomer Signature	

Official Use Only			
Previous Pool Credit Information	Date of Last Pool Credit		
Frevious Fooi Credit information	Pool Volume used for previous Pool Credit		
Current Adjustment Information	Pool Volume in CCFs		
	Credit for Sewer		
	Credit for Sewer Fees and Taxes		
	Adjustment Date		
	Completed Date		
Field Visit Information	Pool Verified?		
	Meter Reading		
Reason for Denial			