



# AETNA BETTER HEALTH®

## Pharmacy prior authorization form

Return completed request and  
 Medical Record documentation to:  
 Fax: 1-855-684-5250  
 If you have any questions, call:  
 Phone: 1-866-212-2851

Patient Information		Prescriber Information	
Patient Name		Prescriber Name	
Member ID#		NPI#(required)	
Sex (circle) M F		Office Address	
DOB		City, State, Zip Code	
Home Phone:		Office Phone	
		Office Fax	
		Contact Person	

Diagnosis and Medical Information			
Medication	Strength	Route of Administration	Frequency
<input type="checkbox"/> New Prescription OR Date Therapy Began		Expected Length of Therapy	Qty
Height/Weight	Allergies	Diagnosis	ICD9 Code
PRESCRIBER'S SIGNATURE			Date

**FORM CANNOT BE PROCESSED without required explanation below and SUPPORTING MEDICAL RECORDS.**

**Rationale for Exception Request or Prior Authorization**

- Alternate drug(s) contraindicated or previously tried, but with adverse outcome (e.g., toxicity, allergy, or therapeutic failure) and completed Multi-source Brand Drug Fax Form. **Specify:** (1) Drug(s) contraindicated or tried; (2) adverse outcome for each; (3) if therapeutic failure, length of therapy on each drug(s); (4) **Attach supporting clinical notes**
- Complex patient with one or more chronic conditions (including, for example, psychiatric condition, diabetes) is stable on current drug(s); high risk of significant adverse clinical outcome with medication change. **Specify:** (1) Anticipated significant adverse clinical outcome; (2) **Attach supporting clinical notes**
- Medical need for different dosage form and/or higher dosage; **Specify:** (1) Dosage form(s) and/or dosage(s) tried; (2) explain medical reason; (3) **Attach supporting clinical notes**
- Other: \_\_\_\_\_ (1) Explain below; (2) **Attach supporting clinical notes**

## Required Explanation

Disclaimer:

This message is intended only for the use of the individual or entity to which it is addressed and may contain confidential and/or proprietary information. If you are not the intended recipient or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

**[www.aetnabetterhealth.com/illinois](http://www.aetnabetterhealth.com/illinois)**

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