

BHFO RETURN POLICY

Return Authorization Form

IMPORTANT! Please **print** this form, **complete** and **include** in package.

Our Return Policy:

- 1 Print the "Return Authorizations Form". This form must be completely filled out and included with the returned package. *Please use a separate form for each item you are returning.
- 2 Items must be returned within 30 days in original, unused condition (including all packaging and tags). If there are any signs of wear, heavy perfumes, or smoke the item(s) will be mailed back to you at customer expense.
- 3 When we receive your package we will process the return within 14 business days. You will receive a refund for the purchase price less all shipping costs.

Mail package to:

**BHFO, Inc, Attn. Returns Dept.
5285 Rockwell Dr NE
Cedar Rapids, IA 52402**

Our Goal at BHFO is to offer 5-Star Service!

If you do not feel that we deserve 5-Stars please contact us before leaving feedback.



Toll Free: 1-855-588-2436

Have questions or comments? We would be happy to hear from you! We are dedicated to our customers and feel you should receive the personal attention you deserve. We typically reply to e-mail with 24 hours during normal business hours.

You MUST return items using this form.

PLEASE NOTE:

We do accept returns on all items (excluding: swimwear and intimate bottoms, health, beauty and fragrance items, and perishables). Items must be returned within 30 days of purchase in original, unused condition (including all packaging and tags). You will receive a refund within 14 business days for the cost of the merchandise less all shipping costs.

Customer Information

Date:

Name:

eBay User ID:

Email:

Phone #:

Reason for Return:

Item Information

Date Purchased:

Order #:

Payment Method:

12 Digit Item #: _____