



Please print this form, complete, sign and hand to the Greyhound Employee at the departure point (Coach Captain or Terminal CSO). In case you cannot print this form, please call us on 1300 GREYHOUND (or 1300 4739 46863).

Effective Date : 18th June 2014.

UNACCOMPANIED CHILD FORM

CHILD'S NAME: _____ AGE: _____

MEDICAL CONDITION/S (IF ANY): _____

SEAT (Greyhound employee to complete at departure point): _____

TRAVEL DETAILS:

| Date | Service Number | Departure Point | Departure Time | Arrival Point | Expected Arrival Time |
|------|----------------|-----------------|----------------|---------------|-----------------------|
| | | | | | |
| | | | | | |

<-- Only ONE SECTOR of travel is permitted on a "one way" ticket. A separate form is required for "Return" travel. -->

TICKET MUST BE PURCHASED AND FORM COMPLETED PRIOR TO CHILD BOARDING COACH

PARENT/GUARDIAN'S CONTACT DETAILS:

Name: _____ Relationship to Child: _____

Address: _____

Phone Number: _____ Mobile Number: _____ (MUST BE RECORDED)

PERSON RESPONSIBLE FOR CHILD AT DEPARTURE IF NOT ABOVE NAMED PARENT/GUARDIAN:

Name: _____ Relationship to Child: _____

Address: _____

Phone Number: _____ Mobile Number: _____ (MUST BE RECORDED)

Signature of person responsible: _____ Date: ____ / ____ / 20 ____

Identification checked by Greyhound Employee

Drivers Licence Number / Over 18 Card Number: _____

PERSON RESPONSIBLE FOR CHILD AT PICK-UP POINT:

Name: _____ Relationship to Child: _____

Address: _____

Phone Number: _____ Mobile Number: _____ (MUST BE RECORDED)

Signature of person responsible: _____ Date: ____ / ____ / 20 ____

Identification checked by Greyhound Employee

Drivers Licence Number / Over 18 Card Number: _____

SECOND CONTACT FOR CHILD AT PICK-UP POINT:

Name: _____ Relationship to Child: _____

Address: _____

Phone Number: _____ Mobile Number: _____ (MUST BE RECORDED)

CONDITIONS:

1. It is against Greyhound Australia's policy to carry children of 11 years and under (inclusive) unless they are accompanied by a chaperone. The chaperone is someone known to the parent/guardian and who is older than 15 and who accepts full responsibility for the child during the journey. The chaperone can be in charge of more than one child on board the service. A chaperone discount of 50% of full adult fare will be provided on the condition the chaperone returns to their original destination on the next available service.
2. Unaccompanied children between the ages of 12 and 14 (inclusive) will be carried provided they hand a completed *Unaccompanied Child Form* to the driver of the Service. The *Unaccompanied Child Form* is to be completed by a parent/guardian/adult responsible stating address and telephone numbers in town of departure, and name, address and telephone number of persons meeting child on arrival. The form must be signed by a parent or guardian.
3. The parent/guardian/responsible adult nominated on the *Unaccompanied Child form* must be present at the departure point with the child/children for their safety and wellbeing, to hand the completed form to the driver and assist the child/children to board the coach at the start of their journey.
4. Unaccompanied Children between the ages of 12 and 14 (inclusively) are not permitted to travel on connecting services (i.e. where a Coach change is required) unless the Child/Children's parent or guardian nominated on the *Unaccompanied Child form* is present at the service change.."
5. Bookings for an Unaccompanied Minor can be made through the Greyhound Call Centre (telephone 1300 GREYHOUND or 1300 473 946) or a Greyhound Travel Centre.
6. The child shall comply with any reasonable instruction from the Company and its employees, necessary to the child's safety and well-being and the proper conduct of the journey.
7. Should the child become ill en-route, the Company reserves the right to take whatever action it deems necessary to ensure the comfort and safety of the child. All costs associated with such action will be borne by the child's parent/guardian.
8. The child must travel with sufficient food and/or adequate funds for meals en route.
9. The Company shall not be responsible for any loss or damage incurred by the child as a result of late boarding or failure to board, either at the initial boarding point or at any intermediate stopover point.
10. The parent/guardian/adult responsible for assisting the child to board the coach at the departure point and collecting the child at the pick-up point must be at the timetabled coach stop 20 minutes before the expected arrival time according to the timetable.
11. The parent/guardian/adult responsible, described above, shall meet the unaccompanied child at the departure and destination; and satisfactory proof of identity must be produced in the form of driver's licence, passport, over 18 card or similar.
12. The Company will only disembark the child at a scheduled stopping point as detailed in its official timetable or any amendments thereto from time to time in force.
13. The only exception to clause 11 is if the person responsible for the child is not present when the coach arrives at the child's drop off point and contact cannot be made with either the guardian/parent and/or the persons responsible for the child at the pick up point. In this circumstance, the child will be taken to the nearest police station.
14. The Company and its employees will accept no responsibility for unaccompanied children whilst in transit; however all care will be exercised where possible.
15. These conditions shall be read in addition to the company's standard conditions of carriage and shall in no way alter, waive or modify those conditions. In consideration of the Company agreeing to carry the passenger described above (being an unaccompanied minor), I accept and agree to the conditions set out above and hold the Company indemnified against any loss or damage it is or may be liable for as a result of any act of omission or commission by the passenger.

PARENT/GUARDIAN TO COMPLETE:

Signed: _____

Name: _____ Date: _____ / _____ / 20 _____

UNACCOMPANIED CHILD FORM

Copy for Parent/Guardian to keep

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5. Bookings for an Unaccompanied Minor can be made through any of our sales channels – Greyhound Call Centre (telephone 1300 GREYHOUND or 1300 4739 46863), Terminals, Internet, Travel Agents or by paying the Driver.
6. The child shall comply with any reasonable instruction from the Company and its employees, necessary to the child's safety and well-being and the proper conduct of the journey.
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