

Replacement Part Request Form

If you need replacement parts for a Kenlin drawer guide please complete and print this form.

*Ordered by:

*Address Line 1:

Address Line 2:

*City: *State: *Zip Code:

E-mail: Phone:

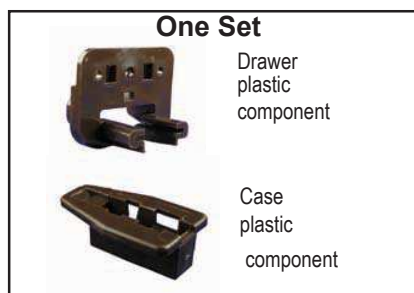
If you know, who is the manufacturer of the furniture?

What type of furniture is it?
(i.e. dresser, armoire, night stand)

If you know, approximately how long ago was the furniture purchased?

Please indicate the replacement parts that are needed:

Plastic Components: Plastic Drawer & Case Component, one of each are shipped as a set:



Rite Trak I

Plastic components - 6 sets

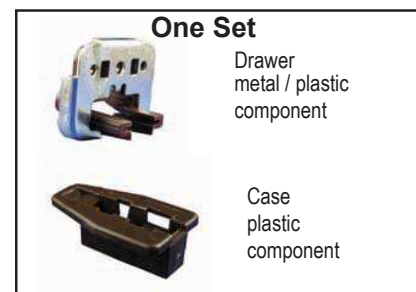
Plastic components - 12 sets



Rite Trak II (Oval drawer plastic)

Plastic components - 6 sets

Plastic components - 12 sets



Metal cowl on drawer piece

Plastic components - 6 sets

Plastic components - 12 sets

Metal Drawer Guide 1 each 2 each 3 each

4 each 5 each 6 each

Metal Case Runner 1 each 2 each 3 each

4 each 5 each 6 each

NOTE: You must return one of each of the damaged metal parts with your request so we can supply the correct size and model.

Mail the completed forms along with the damaged parts to the following address:

Kenlin Consumer Repair, 1750 N. 25th Ave., Melrose Park, IL 60160

Please allow 2-3 weeks for delivery. If you do not receive the parts within 3 weeks please send a notice via e-mail to parts@handykenlin.com.

Packing List

From: Kenlin Consumer Repair
1750 N 25th Avenue
Melrose Park IL 60160

To:

Enclosed are the replacement parts you requested:

Plastic Drawer & Case Component

Drawer guide plastic components - 6 sets

Drawer guide plastic components - 12 sets

Metal Drawer Guide 1 each 2 each 3 each 4 each 5 each 6 each

Metal Case Runner 1 each 2 each 3 each 4 each 5 each 6 each

Please print all pages of the form and send them along with the damaged metal parts.

Frequently Asked Questions:

Q: What if I don't know who made the furniture or how long ago it was bought? A: Fill in the information if you can.

Q: What if I only need the plastic part for the drawer and not the plastic for the case?

A: Parts are prepackaged in sets of 6 and 12

Q: Is there a charge for the parts themselves? A: No there is not, the costs cover shipping and handling.

Q: Can't I just measure the metal part and tell you the size to send? A: No, there are many different styles of drawer guides and case runners and we need to see the part to make sure we send the correct length and model.

Q: Can't I just send the form over the internet by email without sending the metal parts?

A: No, we want to make sure you receive the correct replacement parts.