

Replacement Merchandise Authorization Form

Name	
Email Address	
Street Address	
City, State, Zip	
Phone Number	

For items purchased from blucigs.com:

Order Number	
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For items purchased from a retail location:

Store Name	
Store Location	
Purchase Date	

Instructions: Place product(s) to be exchanged in a padded envelope along with this RMA form and proof of purchase (Online order number or store Receipt). It is recommended that you return your package to the address indicated above via a traceable method. Please allow 1-2 weeks for processing.

1 Year Warranty Claim - I am returning faulty items to be replaced under the warranty.

For full terms and conditions, visit www.blucigs.com/customer-service

- ***ALL** exchange requests on items purchased from a retail location **MUST** be accompanied by proof of purchase and items to be exchanged.
- ***ALL** exchange requests **MUST** be accompanied by an RMA form or they will not be processed.
- ***ALL cartridge and disposable sales are final; no refunds or exchanges unless otherwise noted.**

Item(s) Exchanged	Quantity

If you are exchanging a battery, please indicate the type of blu Pack that you are using, and the type of charger that you typically use:

<input type="checkbox"/> Original Pack	<input type="checkbox"/> Premium Pack	<input type="checkbox"/> Original Wall Charger	<input type="checkbox"/> Premium/Premium100 Wall Charger
<input type="checkbox"/> Premium100 Pack		<input type="checkbox"/> USB Charger	<input type="checkbox"/> I use the Pack for Charging

Reason for Exchange	
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