

Property Loss Claim Form

5-1078 Rev 12.09



You will likely receive your luggage within 24 hours. In the unlikely event you do not, please contact the airport at which you filed the claim. If after 5 days, you still have not received your luggage, please fill out this form and submit it and all supporting documentation to:

Delta Air Lines, Inc. Customer Care Baggage, P.O. Box 20598 Atlanta, GA 30320-2598

Fax Number: (888) 880-3412

PLEASE DO NOT FILL OUT AND MAIL FORM UNTIL AFTER 5 DAYS HAVE ELAPSED WITHOUT YOUR LUGGAGE.

We are sorry your luggage was not available after your recent flight. Please accept our apology for the inconvenience this caused. Everything possible will be done to locate and return your property to you promptly. Successful tracing and resolution of this claim depends upon prompt completion and return of this form for each bag that is missing along with the following required documents:

- Passenger ticket receipt(s) for each person involved in this loss.
- Claim check(s) or claim check receipt for the missing property.
- Purchase receipt(s) or proof of ownership for all items valued at \$250.00 (U.S.) or more.

FOR OFFICIAL USE ONLY

PIR# _____

Mailing Date _____

Delta Air Lines, Inc. reserves the right to deny liability if this form is not received, or postmarked, within 21 days from date of loss.

PLEASE TYPE OR PRINT AND MAIL IMMEDIATELY

Name Mr Mrs Miss/Ms		Home Phone Area Code ()	Business Phone Area Code ()
Home Address		Employed By	
City	State	Business Address (City, State, Zip, Country)	
Zip /Postal Code	Country	Your Email Address	
Claim Check Number(s)		Baggage File Reference number (ex. ABCDL12345)	
Are You a SkyMiles Member? Yes <input type="checkbox"/> No <input type="checkbox"/>	SkyMiles #	SkyMiles Status	Passenger Ticket Number(s)

YOUR COMPLETE ITINERARY

From	To	Airline	Flight Number	Date

Number of pieces checked _____ Number missing _____ Estimated weight of each missing piece _____

Where did you check your luggage Curbside Airport Counter Departure Gate Other _____

Was the bag checked under another name? Yes No If yes, what name? _____

Where did you last see your luggage? _____

Was Delta notified of loss immediately? Yes No If yes, which office? _____

Date _____ Time _____ In Person By Telephone

Was loss reported to any other airlines? Yes No If yes, which airline? _____

If loss not reported immediately, explain reason for delay _____

Did you see your luggage in customs? Yes No If no, did you file a claim then? Yes No With Whom? _____

Was excess valuation purchased at time of check-in? Yes No If yes, include copy of receipt.

Were you charged for extra pieces/excess weight at time of check-in? Yes No If yes, include copy of receipt.

DESCRIPTION OF LUGGAGE

	Type	Brand	Color	Material	Pockets		Zipper		Wheels		Straps		Combo Lock		Purchase Date	Original Cost
					Yes	No	Yes	No	Yes	No	Yes	No	Yes	No		
1																
2																

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