



### **Residential Guarantor Requirements Guarantor Eligibility**

Guarantor must have an active electric account and must have been a customer of Duke Energy Carolinas for a minimum of 2 consecutive years with no more than 2 late payments in the past 12 months. Guarantor must not currently have a security deposit held by the Company on his or her electric account.

### **Form Requirements**

- The individual signing as a guarantor for another individual must be listed as the **primary account holder** or listed as a **joint party** on the Duke Energy account. A spouse or roommate simply listed as a household member may not sign the form.
- The individual applying for electric service **must** provide the following:
  - **First & Last Name** as it will appear on the Duke Energy Account
  - The **Duke Energy account number** for the applicant
  - The **dollar amount** that is being guaranteed (this amount must be obtained from Duke Energy before the form is signed) This field may **not be blank**.
- The individual applying for electric service **must** provide the following:
  - **First & Last Name** as it appears on the Duke Energy Account
  - The qualified **Duke Energy account number**
  - **Signature** and **Date**
  - The **Date of Birth** of the guarantor must match the date of birth on the Duke Energy guarantor's account
  - The last 4 digits of the **Social Security Number** of the guarantor must match the last 4 digits of the social security number on the Duke Energy account guarantor's account.
  - If there is no Social Security Number associated with the Duke Energy account for the guarantor, the guarantor must validate his or her identity by contacting Duke Energy
  - There should be **NO STRIKEOUTS** on the form
  - The form can be returned via

**Email** a scanned copy: [Guarantor@duke-energy.com](mailto:Guarantor@duke-energy.com)

**Fax:** 1 800 943 6909

**U S Postal Mail:** Duke Energy

9700 David Taylor Drive

Charlotte, NC 28282-2363

ATT: DT01X Guarantor

**We cannot process the applicant for service's request until all of the above requirements are met. Return form at least two (2) business days prior to service start date.**

## RESIDENTIAL GUARANTEE OF APPLICANT'S ELECTRIC BILL

Eligibility: Guarantor must have an active electric account with Duke Energy and must have been a customer of Duke Energy for a minimum of 2 consecutive years with no more than 2 late payments in the last 12 months. The individual signing this form must be listed as the primary account holder or spouse on the Duke Energy account.

**INSTRUCTIONS:** (1) Complete the form. (2) Guarantor should keep a copy for his/her records. (3) Email a scanned copy of form to [Guarantor@duke-energy.com](mailto:Guarantor@duke-energy.com) or fax form to 1-800-943-6909 or mail form to 9700 David Taylor Dr, Charlotte, N.C. 28262-2363 ATT: Guarantor (Return form at least two business days prior to service start date.) Should you have questions, contact 1-800-653-5307.

APPLICANT: Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Suffix \_\_\_\_\_

Account Number (Required) \_\_\_\_\_ E-mail address \_\_\_\_\_

Service Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_ Home Phone ( ) \_\_\_\_\_ - \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_ Work Phone ( ) \_\_\_\_\_ - \_\_\_\_\_

So that Applicant will not have to make a deposit, I guarantee payment to Duke Energy for electric service bills rendered to Applicant, at this or a future service address, not to exceed \$\_\_\_\_\_ (**Required**). Residential guarantors are limited to a maximum of \$600 in liability while serving as guarantor for one or more customers.

This Agreement will remain in effect for three (3) years from the date of the agreement unless the Applicant establishes a satisfactory payment record. If, during these three years, the Applicant establishes a satisfactory payment record, this agreement will no longer be valid. The Applicant's payment record will be considered "established" when ALL three of the following conditions are met.

1. Applicant's payment has not been delinquent more than two times during the last twelve (12) consecutive monthly billings.
2. Applicant's electric service has not been disconnected for non-payment during the last twelve (12) consecutive monthly billings.
3. Applicant's electric service account is not currently delinquent.

I understand that

1. A MINIMUM period of twelve (12) months is required for the Applicant to establish a satisfactory payment record with Duke Energy.
2. I have the right to cancel this Agreement by giving Duke Energy a 30-day written notification; I am still obligated for all services rendered to Applicant through the 30-day notice period.
3. The Applicant's unpaid bills (not to exceed the amount specified) may be transferred to my electric service account, and my service may be discontinued if I do not pay in accordance with the Service Regulations of Duke Energy.

**GUARANTOR:** Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Suffix \_\_\_\_\_

Account Number \_\_\_\_\_ Service Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_ Home Phone ( ) \_\_\_\_\_ - \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_ Home Phone ( ) \_\_\_\_\_ - \_\_\_\_\_

Relationship \_\_\_\_\_ (Parent, Brother, Sister, etc.)

Scanned Signature of Guarantor \_\_\_\_\_ Date \_\_\_\_\_

### Guarantor Identification:

Birth Date \_\_\_\_\_ Social Security # (Last 4 digits) \_\_\_\_\_

**DUKE ENERGY MAY REVEAL APPLICANT'S PAYMENT RECORD TO THE GUARANTOR.**

Accepted for Duke Energy by: \_\_\_\_\_

Date: \_\_\_\_\_

Applicant's Last Name: \_\_\_\_\_

First Name \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Suffix \_\_\_\_\_

