

4. New Shareholder's Account Information

(If you wish to divide the shares between two or more owners individually, please use additional copies of this page specifying the total shares per account. Please note that all shares will be held electronically in Book Entry form.)

| | | |
|-------------------------------------------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------|
| New Shareholder's Taxpayer ID Number | Shares To Be Transferred to This Account | |
| <input style="width: 100%; height: 20px;" type="text"/> | <input style="width: 100%; height: 20px;" type="text"/> | <input type="checkbox"/> All Shares |
| Name of New Shareholder (Please refer to the Name Guidelines on Page 4 for Further Information) | | |
| <input style="width: 100%; height: 20px;" type="text"/> | | |
| Name of Joint Owner/Second Trustee/Minor/Other (if applicable) | | Minor's State of Residence |
| <input style="width: 100%; height: 20px;" type="text"/> | | <input style="width: 50px; height: 20px;" type="text"/> |
| Name of Trust/Estate (if applicable) | | Date of Trust |
| <input style="width: 100%; height: 20px;" type="text"/> | | <input style="width: 100%; height: 20px;" type="text"/> |
| | | (MM/DD/YYYY) |
| Address of New Shareholder | | |
| <input style="width: 100%; height: 20px;" type="text"/> | | |
| City | State | Zip Code |
| <input style="width: 100%; height: 20px;" type="text"/> | <input style="width: 50px; height: 20px;" type="text"/> | <input style="width: 100%; height: 20px;" type="text"/> |

5. New Shareholder's Sale Instructions

(The new shareholder **must sign on the signature line in order to sell shares**. If this section is left blank or sale instructions unsigned, your MetLife shares will not be sold and will remain in Book Entry form in the new account.)

Sell only the shares received from this transfer
 Sell all shares currently held in my existing account along with the shares received from this transfer

Signature: _____ Date: _____

All sale transactions will be subject to the terms and conditions described in the Sale Disclosure attached on page 6 and made part of this form. If your shares are held outside the Policyholder Trust in Book Entry form, through the Direct Registration System (DRS), they will be enrolled in the DRS Sales Program, to be sold. Please acknowledge your agreement with the foregoing by signing in the space above.

6. Taxpayer ID Certification (Based on Form W-9 Rev. January 2011)

YOUR ACCOUNT MAY BE SUBJECT TO BACKUP WITHHOLDING AT THE APPLICABLE RATE IF YOU DO NOT COMPLETE THIS SUBSTITUTE FORM W-9.

All new security holders are required to sign and return this certification. If the requested information is not known at the time of the transfer or the new owner is not available to sign, a W-9 Form will be mailed to the new shareholder(s) once the shares are transferred. The new shareholder may go online to www.bnymellon.com/shareowner/equityaccess and certify their Taxpayer Identification Number.

Check appropriate box: Individual/
Sole proprietor C Corporation S Corporation Partnership Trust/Estate

Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) _____

Other _____ (Please Specify)

**New Shareholder's
Taxpayer ID Number**

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
3. I am a U.S. citizen or other U.S. person (defined in the instructions).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN.

Signature of U.S. person: _____ Date: _____

From a Decedent’s Account

A. Requirements for transferring MetLife shares where the following situations apply:

| TRANSFER REQUIREMENTS | Non-Probated Estates | | | Probated Estates | | | Joint Accounts | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-------------------------------|----------------------|-------------------|-------------------------------|----------------------|--------------------|---------------|
| | 50 shares or Less | MORE than 50 up to 250 shares | MORE than 250 shares | 50 shares or Less | MORE than 50 up to 250 shares | MORE than 250 shares | 250 shares or Less | MORE than 250 |
| 1. The completed Transfer of MetLife Shares form signed by the Executor(s) or the Authorized Representative(s). | ● | ● | ● | ▲ | ▲ | ▲ | ■ | ■ |
| 2. A certified copy, with original signature and seal affixed, of the Certificate of Appointment of Executor(s) dated within one year of the transfer | | | | | ▲ or (6) | ▲ | | |
| 3. A photocopy of the death certificate | | ● | ● | | | | ■ | ■ |
| 4. A completed waiver of Probate or a Small Estate Affidavit with signatures of the surviving tenant(s)/heir(s) notarized. You may contact that state’s local probate office for applicable small estate procedures. ¹ | | ● or (6) | ● | | | | | |
| 5. In some states an inheritance tax waiver is required. The waiver can be requested from the state in which the deceased shareholder lived. | ● | ● | ● | ▲ | ▲ | ▲ | ■ | ■ |
| 6. The completed Transfer of MetLife Shares form must have a Medallion Signature Guaranteed by a participating commercial bank, trust company, securities broker/dealer, credit union or savings association participating in a Medallion Program approved by the Securities Transfer Association. | | ● or (4) | ● | | ▲ or (2) | ▲ | | ■ |

¹ **If the deceased shareholder lived in Illinois or California, the following is also required:**
 A completed, notarized Small Estate Affidavit (if estate is valued at less than \$100,000).
 The new owner will need to call BNY Mellon at 1-800-649-3593 to request these forms if applicable.

● = Non-Probated Estates; ▲ = Probated Estates; ■ = Joint Tenant Accounts

For Name Changes and Trusts

B. Requirements for transferring MetLife shares where the following situations apply:

| TRANSFER REQUIREMENTS | Name Change | | Trust Account | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------|--------------------|----------------------|
| | 250 shares or Less | MORE than 250 shares | 250 shares or Less | MORE than 250 shares |
| 1. The completed Transfer of MetLife Shares form signed by the registered owner(s). | ▲ | ▲ | ● | ● |
| 2. For name changes due to: <u>Include a copy of:</u> Birth Birth Certificate Marriage Marriage Certificate Divorce Divorce Decree | ▲ | ▲ | | |
| 3. The completed Transfer of MetLife Shares form must have a Medallion Signature Guaranteed by a participating commercial bank, trust company, securities broker/dealer, credit union or savings association participating in a Medallion Program approved by the Securities Transfer Association. | | ▲ | | ● |
| 4. A copy of the first and last page of the Trust Agreement specifying the name(s) of the trustee(s), the date the trust was established and the complete title of the trust. | | | ● | ● |

▲ = Name Change; ● = Trust Account

C. Name Guidelines

- **Multiple Ownership** – registration types are: Joint Tenancy with Rights of Survivorship (Jt Ten), Tenants in Common (Ten Com), or Tenants by the Entireties (Ten Ent). Use “and” between owners names.
- **Trust** – name identical to the Trust Agreement, must give Trust Title, Trust Date, and Trustee(s).
- **Custodian** – name followed by “custodian”, the minor’s name, either UGMA or UTMA and the state of minor’s residency.
- **Transfer On Death** – registration types are “John Doe TOD Jane Smith Subject to STA TOD Rules” or “William Brown and Robert Jones JT TEN TOD James Walker Subject to STA TOD RULES.” Please be advised that not all states allow transfer on death registration.

You should consult with tax/legal counsel to determine which form of ownership is applicable to you.

D. First Class/Registered/Certified Mail
 MetLife
 c/o BNY Mellon Shareowner Services
 P.O. Box 358447
 Pittsburgh, PA 15252

Overnight/Express Mail (ONLY)
 BNY Mellon Shareowner Services
 Securities Transfer Services
 500 Ross St., Room 154-0675
 Pittsburgh, PA 15262

Sale Disclosure

MetLife Policyholder Trust Accounts

All sale transactions in the MetLife Policyholder Trust are subject to the terms and conditions set forth in the Purchase & Sale Program and the Program Procedures. Under the terms of the Program, once a sale instruction is delivered to the Program Agent, it cannot be revoked.

Under the MetLife Purchase & Sale Program, as amended, you may sell shares of MetLife, Inc. common stock through the MetLife Policyholder Trust (the "Trust") free of any commissions or other fees. A copy of the brochure describing the program is available on the Internet at www.metlife.com under *Investors Relations* on the *Shareholder Services Information* page or by calling our Customer Service Center at 1-800-649-3593.

Selling all shares will terminate your participation in the Trust and your right to participate in the Purchase & Sale Program.

Partial sale are only permitted if you have more than 199 shares. Partial sales can only be made in lots of 100.

Effective December 14, 2001, you are permitted to sell all, but not less than all of the Trust Interests transferred to you (as permitted under the Program) by a deceased Trust Beneficiary without regard to the share limitations described above related to partial sales.

Non-Policyholder Trust Accounts

MetLife shares held in Book Entry in the Direct Registration System (DRS), held in Non-Policyholder Trust accounts may be sold through the MetLife DRS Sales Program. The program is administered by The Bank of New York Mellon, (the Administrator). All sales will be processed by the Administrator through a registered broker/dealer that is an affiliate of the Administrator. All sales under the program are subject to a transaction fee not to exceed \$15 per transaction plus \$0.12 per share. The transaction fee will be deducted from the proceeds of your sale.

The Administrator will combine the shares you want to sell through the program with other shares that are also being sold by other program participants. Shares are then periodically submitted in bulk to the broker/dealer for sale. Shares will be sold promptly after the Administrator receives your instructions, usually within one business day, but in no event more than five business days (except where deferral is necessary under State or Federal regulations).

The price per share for any shares sold through the program will equal the market price that the broker/dealer receives for your shares (or the weighted average of the market prices of each sale if more than one broker trade is necessary to sell all the combined shares). On the settlement date, which is three business days after the date your shares have been sold, the Administrator will mail your proceeds by check to your address of record.

All sale requests are final, and once received cannot be cancelled or changed. All sales are subject to market conditions and other factors. Under the program, directions to sell shares on a specific day or at a specific price cannot be accepted. The actual sale date or price received for any share sold through the program cannot be guaranteed.

Participants must perform their own research and must make their own investment decisions. Neither the Administrator nor any of its affiliates will provide any investment recommendations or investment advice with respect to transactions made through the program.