THE NORTH FACE CONSUMER REPAIR RETURN FORM

Please complete all applicable fields of this form and attach a copy to your warranty return.
FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

The North Face Warranty
ATTN: REPAIR
2321 North Loop Road
Alameda, CA 94502

Name:	**Address:**	**Are you a VF Corp Employee?:** ☐ YES ☐ NO	**Employee ID#:**

City:	**State:**	**ZIP:**	**Home Phone:**	**Cell Phone:**

Email:	**Preferred Method Of Contact:** ☐ Home Phone ☐ Cell Phone ☐ email

REASON FOR RETURN:

PRE- AUTHORIZATION:

If your item is not covered under warranty, but you still want to have the required repairs done, do you hereby authorize repairs costing up to $50.00? (In the unlikely event that the cost of repair exceeds $50.00, we will contact you for authorization. Product w/o repair authorization will be returned after 30 days) ☐ YES ☐ NO

PRODUCT RETURN/REPLACEMENT OPTION:

If your returned warrantable item cannot be repaired for whatever reason, would you accept an equivalent replacement item or would you want the original item returned to you in an "as is" condition at no additional cost?

☐ **REPLACE** my non-repairable item
☐ **RETURN** my non-repairable item

NOTICE FOR ITEMS RETURNED FOR REPAIR:

Typical return time is 3-4 wks, but return times may vary and may extend up to 6 wks during peak times. Please ensure your item is cleaned prior to return. California State law requires that all items accepted for repair ***must*** be clean. If your product needs to be sent out to be cleaned in accordance with California State Law, a cleaning fee will be assessed in addition to any repair costs, and the return time may be extended an additional 2 wks to accommodate cleaning.

For further questions or concerns, please visit us @ www.TheNorthFace.com, or call 1-855-500-8639

Signature:	**Date:**